## 50 Years of Smart City Impact of Logistics Ecosystems

on social economical and environmental development

**Keynote Abstract** 

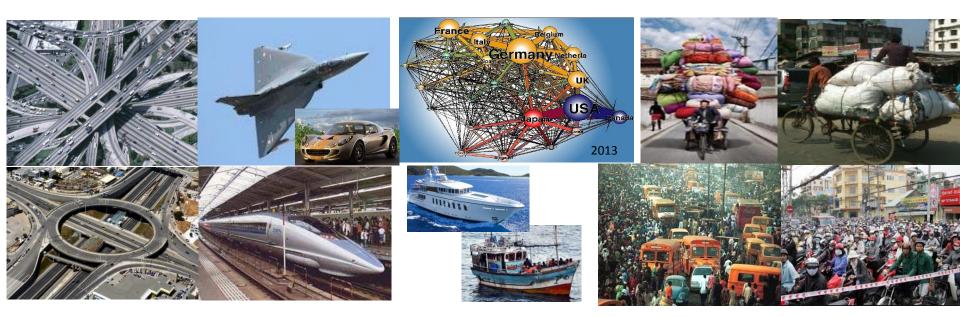
#### **Professor Elizabeth Chang**

11<sup>th</sup> International Conference on Innovations in Information Technology -IIT 2015, Dubai 1-3 Nov 2015

## Outline

- 1. Smart City Where we are at
- 2. The enablers of Smart City Innovation IT
- 3. The iconic representation of Smart City Logistics Ecosystems
- 4. World Wide Research Issues & Our Work
- 5. Smart City Where we are going Hot topic
- 6. Conclusion

### **Iconic Representation of Smart City - Logistics**

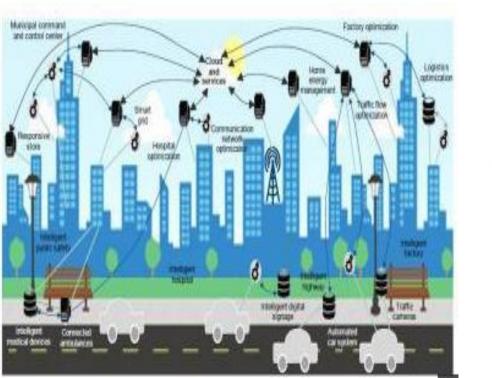


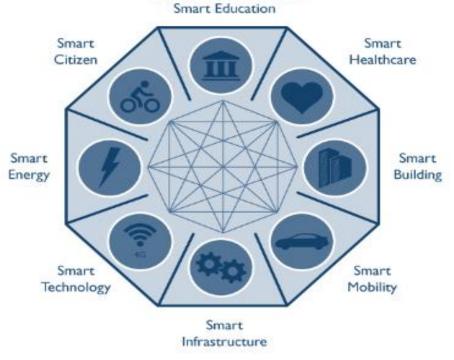
- Logistics is one of the keys to distinguish RICH and POOR countries, the Logistics GAP continues; [World Bank 2013].
- Logistics is the 3<sup>rd</sup> largest industry sector in developed economies, contributing up to 15%+- of GDP. Germany, annual turn-over 210B
   Euros, US: U\$1.4 T; Emerging economic countries, China, US\$1.4 T; [German House, NY 2013];
- Logistics is THE KEY for economic competitiveness, growth and poverty reduction, [World Bank Trade Logistics Survey 2013].
- Logistics is THE enabler in Domestic and International Trade Flows [World Bank 2013].
- Logistics is the Chief driver for top performance.
- Countries that pursue progressive logistics reforms, continue to improve their economic performance.
- Developed countries continue to build the INFRASTRUCTURE and LOGISTICS and in Green logistics [World Bank 2013].
- How good your logistics is, determines how good your economy will be → How Smart your city will be

## 1. 50-100 years of effort - Smart City From civilisation to modernization

Where we are at

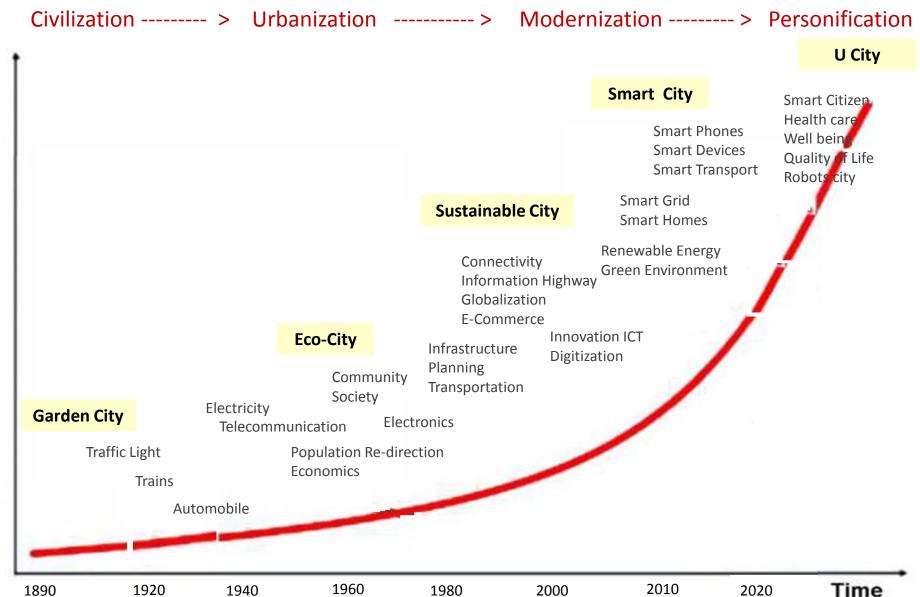






Smart Governance and

## **100 years effort – Smart City**

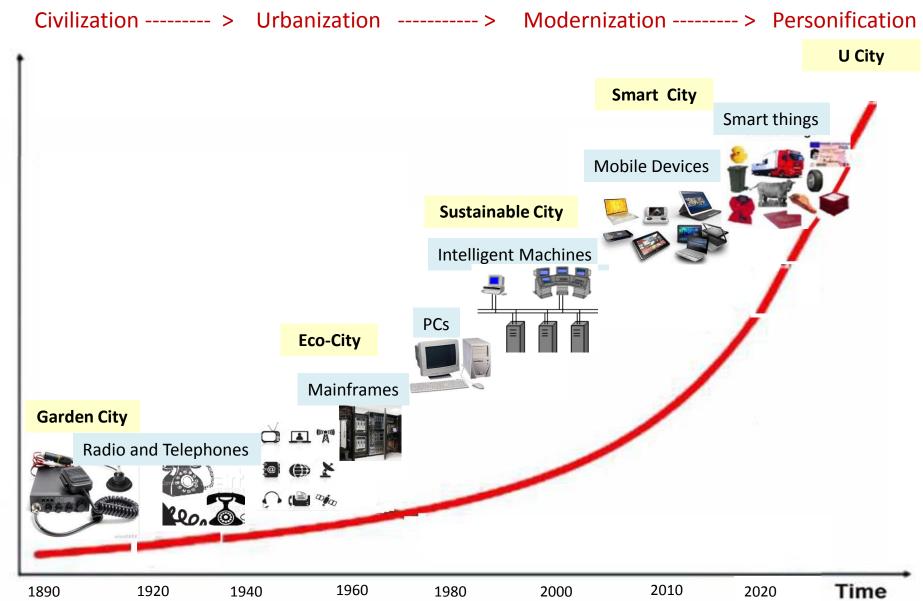


Modernization

Civilisation

## 2. The enabler Innovation ICT underpinning Smart City

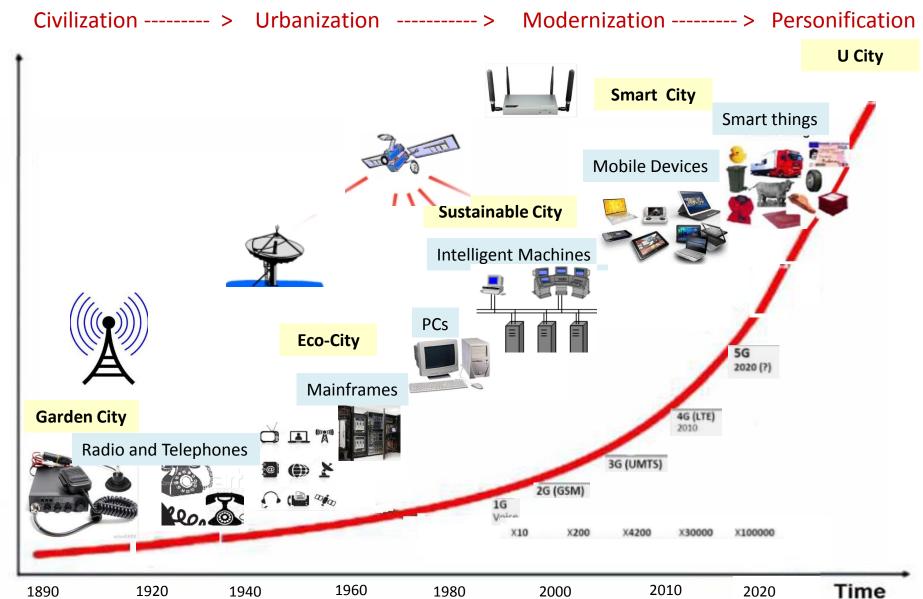
## **Enabler – Communication Devices**



Modernization

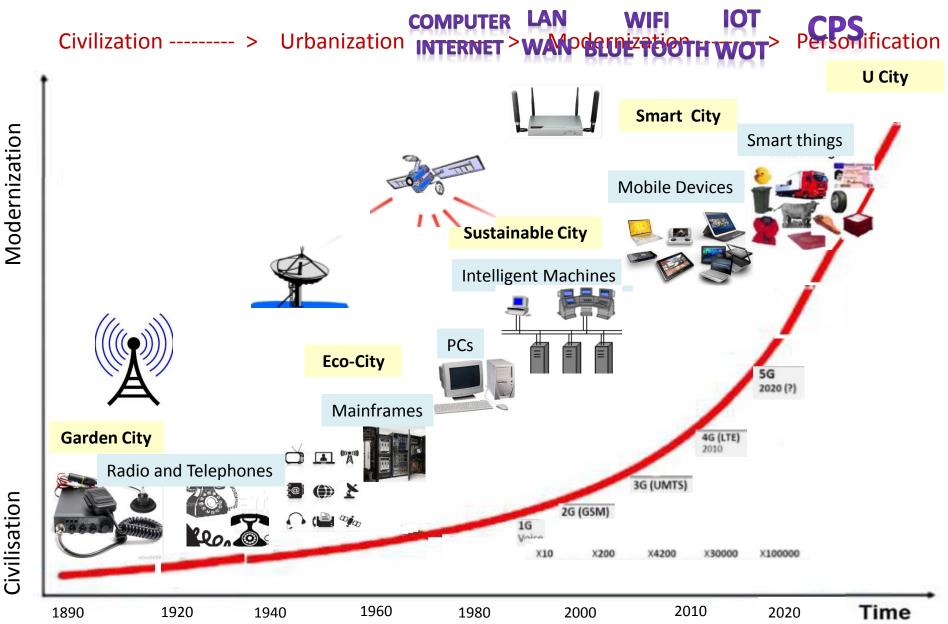
Civilisation

## **Enabler – Communication Infrastructure**



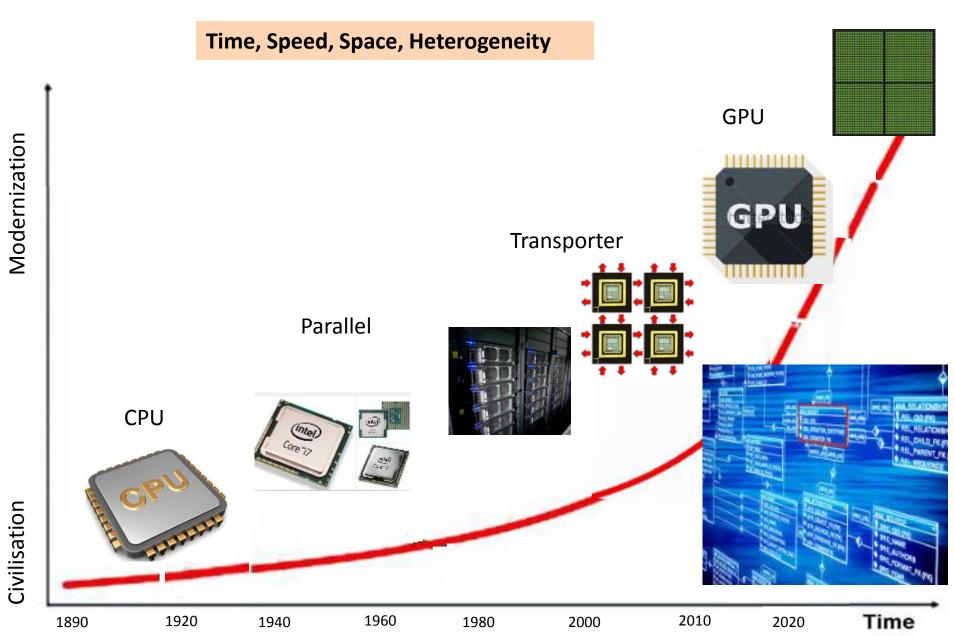
Civilisation

## **Enabler – Information Network**



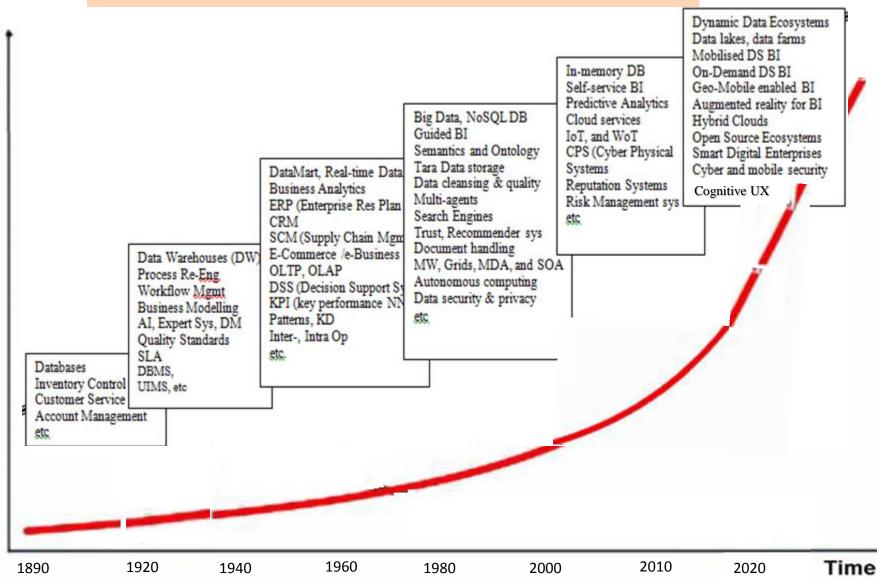
## **Enabler – Embedded Systems**

1000s core



## **Enabler – Big Data Management**

Mobility, Flexibility, Simplicity, Personalised & Cognitive UX



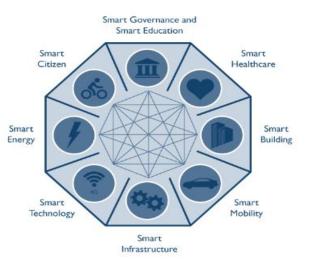
Modernization

Civilisation

### **Iconic Representation of Smart City - Logistics**

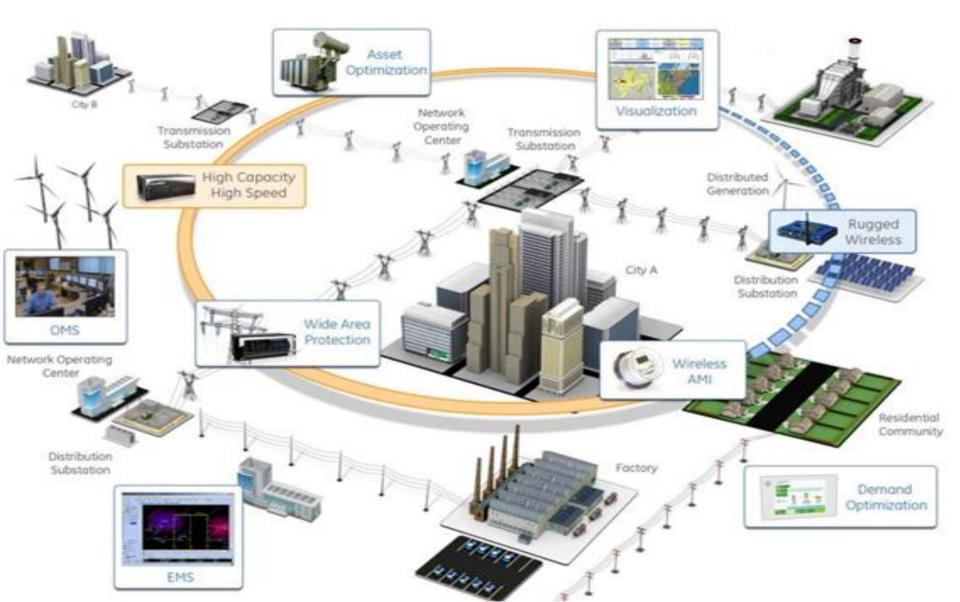




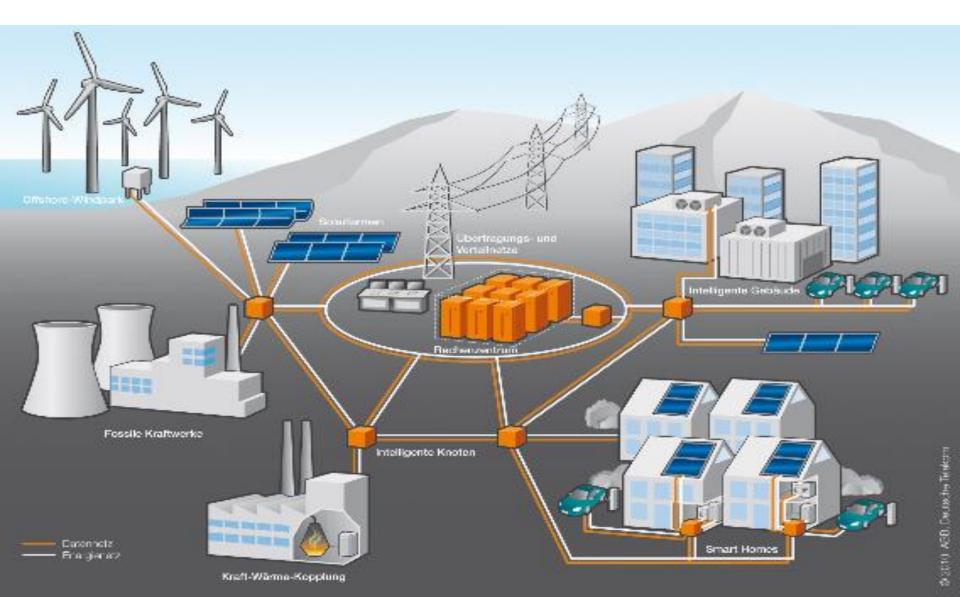


### **Smart City**

#### The world since mid 2000s



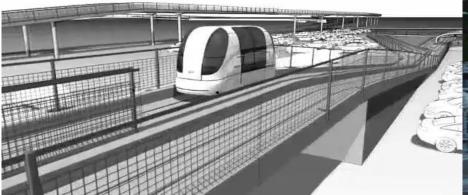
### Smart Grid The No.1 successful evidence and Rol



#### Smart Transportation The No.2 successful evidence and Rol

http://connectedcarexpo.com/smart-transportation-innovation-coalition-

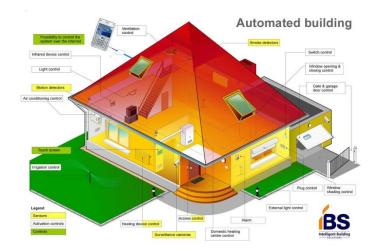




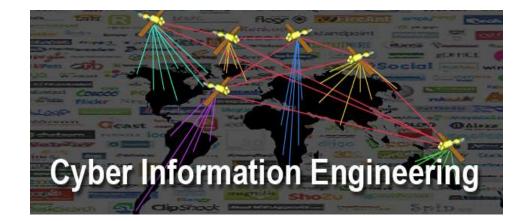


### Smart Home

#### The world effort since early 2010s



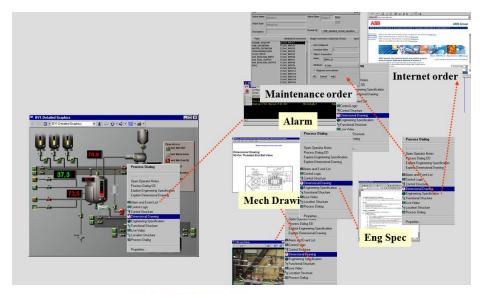




### **Smart Manufacturing**

The world effort since 1980s











Power and productivity for a better world<sup>™</sup>

### **Smart Medicare**

#### The world effort Since 2000s

Robotic surgery and remote operation Learning a New Language Task Unpracticed Asillary Aner Practiced Rallal Artery Ulaw Amoy Superior Meanaholic Artery Value of # Common Blac Aner **Femaral** Vela 19

## **Defence Modernization**

#### 5000 years of history, 2000BC vs 2000 AC, People and Technology



## **3. Logistics ecosystems**

### **Ecosystem inspired Computing**



#### **Key features**

Self organization Self sustain Dynamic Architectures Temporary coalition Mutual benefit







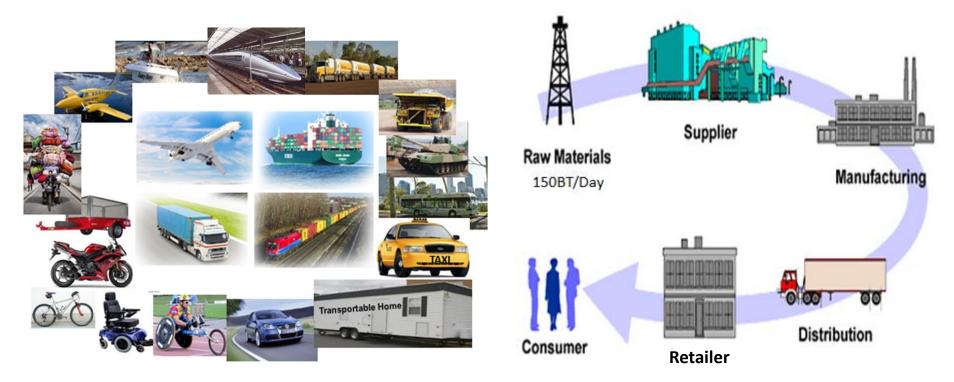
## Logistics

 Logistics is about movement of people, goods and services to the right place, at the right time, with the right people and material handling.



## Logistics, Transportation, Supply Chain





Trade Logistics=SC; Logistics Providers = Transport Logistics Operators = Supply Chain Services Specialist. Concepts differences. Logistics: horizontal: SC: Vertical. SC: inventory replenishment of goods; Logistics: transporting goods, & people & services. SC: 90% by volume are materials/semi-products, 10% are consumer goods; 40% Cargo Goods by Value are transported by Air. The more the trade, the more services, more jobs and better economy.

#### Time, JIT, QoS, Security, Safety, Heterogeneity, Optimisation, Efficiency, Productivity

## **Commercial vs Defence Logistics**

## **Top 10** *Similarities*

## Top 10 Differences

## **Commercial vs Defence Logistics** *Similarities*

#### **Commercial Logistics and Defence Logistics**

- 1. Requirement place, time, space, cost, quality, quantity, handling, ...definition
- 2. Model Joint partnership, networked of operators and operations
- 3. Intelligence Data & Information
- 4. Tools- Use of facilities, infrastructure, resources, technologies
- 5. Services & Operations (WH, Distri...)
- 6. Mode of Op air, sea, land, cyber, space
- 7. Fuel lower the cost, sustainable
- 8. Performance measures productivity, efficiency, optimisation, cost-benefit
- **9.** Environment complex, competitive, uncertainty, dynamic, un-predictable, crowded, connected, collective, constrained
- **10.Attacks** deny, corruption, interruption, disruption, security, safety, trust, risk

## **Commercial vs Defence Logistics** Differences

#### **Commercial Logistics**

- **1. Purpose**-business growth, cut the cost, increase revenue
- **Objectives** bottom-line, customers 2.
- **3. Customer** B2B, B2C
- **Focus** manufacturers and trade, 4. supply chain
- 5. Supply Chain value Chain
- 6. Asset someone else asset, standards and automation
- 7. Stock minimum
- Management distributed 8.
- 9. **Providers** – partners, alliances, consortium
- 10. Situation harmless

### **Defence Logistics**

- **Purpose**-enable capability, agility, 1. sustainment
- **Objectives** save lives, win the war 2.
- **Customer** gov, public 3.
- Focus maintenance, sustainment, wind-up 4. operations
- **Supply Chain** chain of supply 5.
- **Asset** –its own asset, safety, reliability, **6**. availability
- Stock maximum 7.
- 8. Management - centralised
- **Providers** Coalitions forces, integrated 9. services, Defence + civilian contracts
- **10. Situation** dangerous, violent, lethal <sub>27</sub>

# Difference between the three types of Logistics

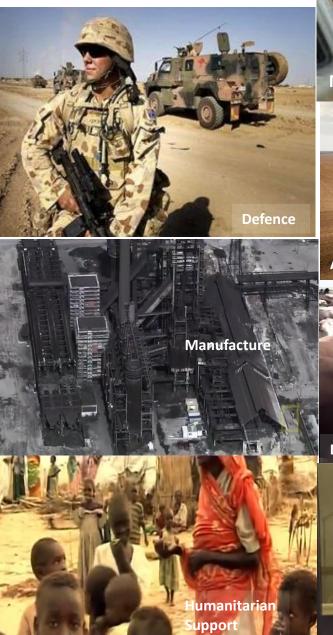
	Business	Humanitarian
Goal	Customer, cost (profit) and time	Alleviate the suffering of vulnerable people and minimize the deprivation costs
Design	Customer demand	Vulnerability needs
Pattern of occurrence	Repetitive – less uncertainty	Unpredictable – high uncertainty
Demand for resources	Less fluctuations	High fluctuations
Competition	Yes	No
What is at stake?	Profits, reputation, business	Life, reputation, suffering

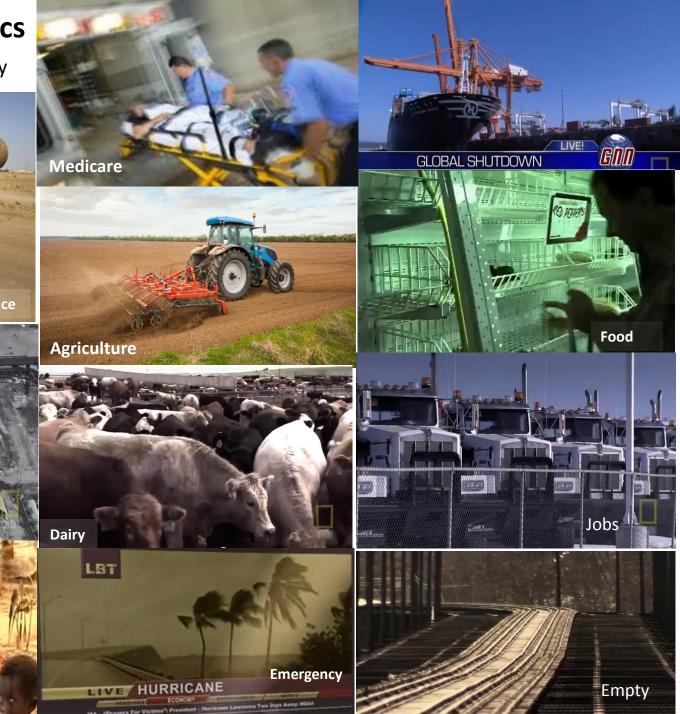
Keenan D. Yoho, Sebastiaan Rietjens, Peter Tatham, (2013) "Defence logistics: an important research field in need of researchers", International Journal of Physical Distribution & Logistics Management, Vol. 43 Iss: 2, pp.80 – 96

## 4. World wide research Issues and our work

#### World Needs Logistics

Economies, Humanity, Society





#### USA Trade Logistics Will Triple in 20 yrs Example USA - the Economic Superpower

#### Shipping containers and the growth of global trade will double in Increased Container Traffic Thinking inside the box the next decade [worldpress May 30, 2013 by Marty Lariviere] = Increased Revenue World merchandise trade Ports worldwide 2012 prices\*, \$trn 450 1965 1970 20 400 Revenue (Millions) 360 Port labour productivity, 1.7 30.0 INTERNATIONAL ADOPTION 350 tonnes per hour **OF CONTAINERS** 15 300 Average ship size. 8.4 19.7 tonnes 250 200 10 183 Number of loading 11 3 ports in Europe 150 132 Insurance costs<sup>†</sup>, 0.24 0.04 100 £ per tonne 50 Value of goods in transit<sup>‡</sup>, £ per tonne 1948 60 70 80 90 2000 1999 2005 2010 2020 Sources: World Trade Organisation; US Bureau of Labour Statistics; \*Deflated by US consumer prices <sup>†</sup>Australia to Europe <sup>‡</sup>Hamburg to Sydney Daniel Bernhofen et al: The Economist EXPECTED TO Average Wage & Salary for Typical TRIPLE IN NEXT Blue Collar Sectors in Southern California, 2003 20 YEARS \$45,314 Over 70% of imports pass through to other markets \$43,871 doomin these \$40,439

SCAG Goods Movement Task Force September 21, 2005

Ports handle one third of all container

traffic in U.S. and

nearly two-thirds of containers from Asia

Blue Ribbon Panel of Transportation Experts Steve Adams, City of Riverside, CA Thursday, August 15, 2013

Manufacturing

Construction

2030

Logistics

#### World Trade Logistics Will Triple in 20 yrs **Developed and Emerging Countries**

Imports

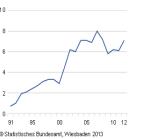
#### Germany's foreign trade 2012: export +3.4%; import +0.7%



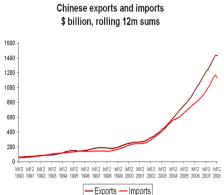
In 2012 Germany exported goods worth 1 097.3 billion euro and imported goods worth 909.1 billion euro. That means that Germany's exports increased by 3.4% and its imports by 0.7% in 2012 compared with 2011. In 2012 the foreign trade balance closed with a surplus of 188.3 billion euro. In 2011 the foreign trade balance surplus amounted to +158.7 billion euro.

Exports - Imports \* 100 Foreign trade balance as a percentage of GDP = GDF Typically, the term "balance of exports and imports" includes both goods and servi-GDP ratio shown here covers only goods

#### Foreign trade balance as a percentage of gross domestic product in %



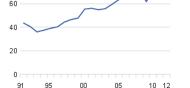




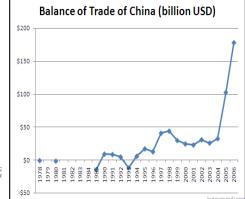
Exports + Imports Foreign trade-to-GDP ratio \*100 GD

It reflects a country's integration in the world economy. The fo





© Statistisches Bundesamt, Wiesbaden 2013

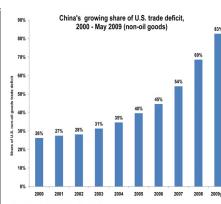


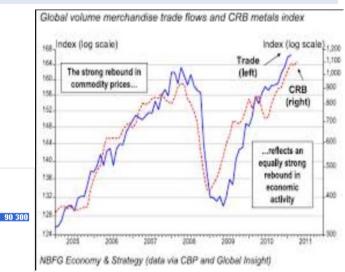


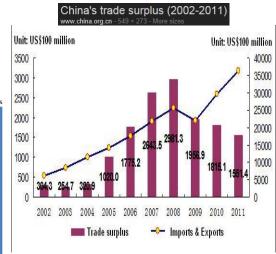


Austria 16 600 Switzerland 7 500

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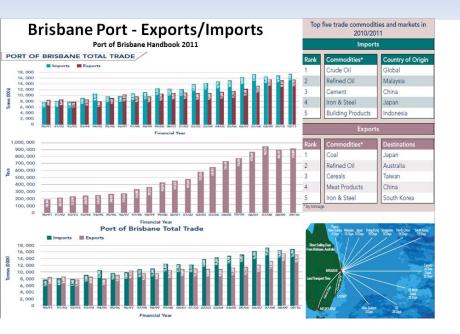




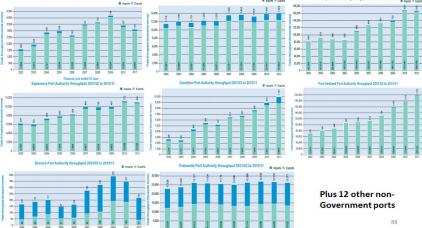


### Australia Trade Logistics Will Triple in 20 yrs

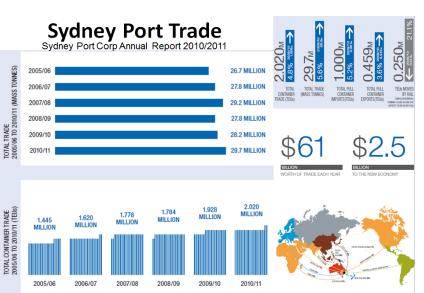
#### Source: Port Handbooks 2011



#### WA Ports Total Import 10%, Export 90%







## **Global Issues**

- **1. Homeland Security**
- 2. Congestion (Roads & Ports)
- **3. Collaborative Logistics**
- 4. Carbon Footprint
- 5. Big Data Management

## **Global Issue 1 – Homeland Security**



#### Two key Areas

**Regulations:** Homeland security; National security measures; different countries, different priority; my way is the best way, mutual recognition; Information sharing between Governments; between Logistics and SC providers;

**Technologies:** X-Ray, Sniffer, CT-Scan facilities, Goods Tracking, Container tracking; Material tracking; RFID; Sensors; Facility scattered, no way to screen all; no methods to track beyond borders, information and data interoperability.

### **Research into Transport Security**

#### Our Work

- 1. Ambient Security, Logistics Network and Inter-modal; ARC LP0349100, 2003-2006; PATREC, 2003-2007; StatOilHydro 2009
- **1. Trust** ARC LP 0560346, 2005-2008
- **2. Risk** ARC LP 110200118, 2012 2015

#### Outcomes

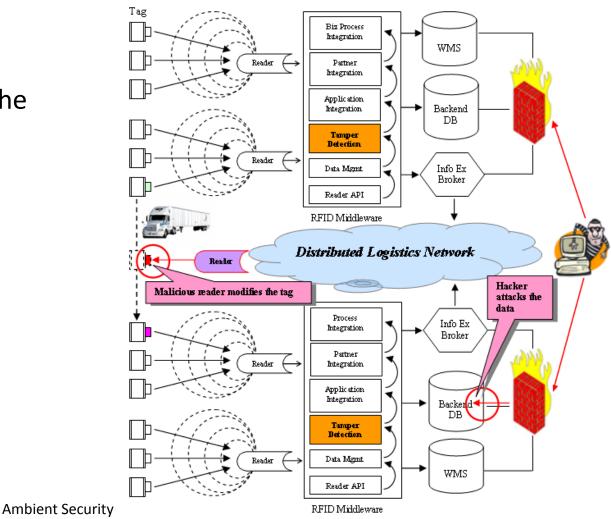
- 5 grants obtained
- 5 preliminary patents filed
- 5 Post-Docs supervised
- 6 Keynotes delivered
- 12 PhD theses completion
- 3 Books Co-Authored
- 30+ Tier 1 Journal Papers
- over 200 Scientific Papers



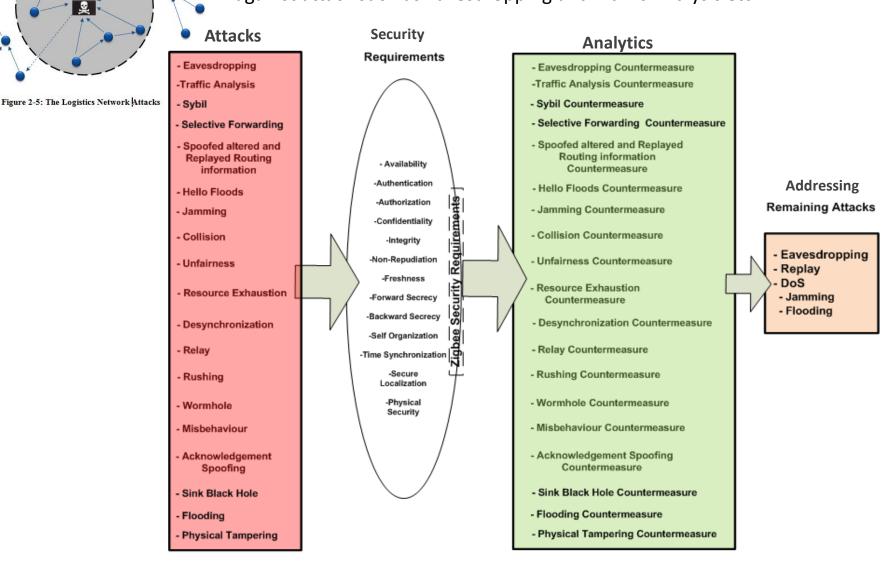
# **Inter-modal Security**

**Security** help identify and measure the Logistics operation security and vulnerability, monitoring and control of malicious activities, through IT. It also detects the attacks, fraud, and intrusion etc.

- Technology underpinning the above are:
- RFID tamper detection
- Logistics Network Security
- Supply Chain Security
- Barcode Watermarking
- Information Security



**Logistics Network Attack** is described as operations to disrupt, deny, degrade or destroy logistics communication data within nodes, hub and networks. Logistics Network is widely shared, it is easier and vulnerable against attack such as Eavesdropping and Traffic Analysis etc.

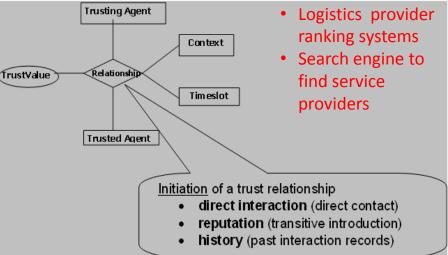


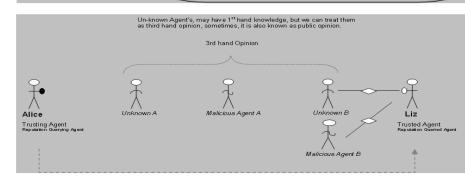
#### Figure 4-1: The process of Attacks Filtering

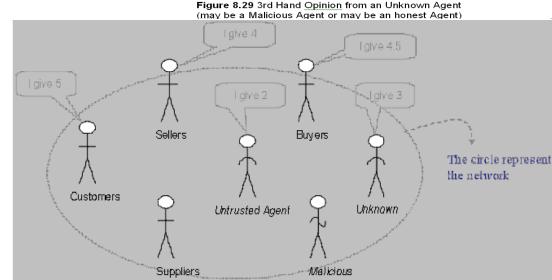
# Trust

<u>**Trust**</u> is defined as the belief the trusting agent has in the trusted agent's willingness and capability to deliver a mutually agreed service in a given context and in a given time slot.

- Trust
- Definitions of Trust
- Trustworthiness
- Reputation
- Definition of Reputation
- Ontology and Trust
- Trust Relationships
- Reputation Relationships
- Recommendation Relationships
- Third Party Relationship
- Reputation Query Relationships
- Reputation for Trustworthiness Prediction
- Business Intelligence

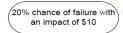






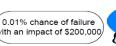
## Risk

- **<u>Risk</u>** evaluation involves the determination the probability of failure and the consequences of failure. 20% chance of failure wit
- The possible Risk is a combination of:
  - The probability of failure of the business activity
  - The consequences of failure, and
  - The financial, human or resources loss probability.



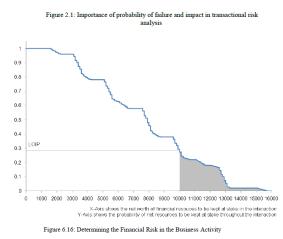








failure is low, the impact is very high. I cannot proceed in the business interaction



Semantics of Failure Level	Probability of Failure	FailureLevels	Star Rating
Unknown		-1	Not Displayed
Total Failure	91 - 100 % Probability of Failure	0	Not Displayed
Extremely High	71 – 90 % Probability of Failure	1	From <b>1</b> to
Largely High	51 – 70 % Probability of Failure	2	From To to
High	26 – 50 % Probability of Failure	3	
Significantly Low	11-25 % Probability of Failure	4	From The To The
Extremely Low	0 – 10 % Probability of Failure	5	From

### Determining Risks in an Interaction

The expected behavior(ProCom Interaction) is determined by:

ProCom Interaction =  $\sum_{i=1}^{n} (1 * Accu Criterion i * Sig Criterion i)$ 

where the value of 1 represents the degree of fulfilment of the criterion according to the expected behaviour.

The level of un-commitment in the interaction (Failure Interaction) is found by

Failure Interaction =  $\frac{\Pr oCom \text{ sources} - Assess \text{ sources}}{\Pr oCom \text{ sources}} * 100$ 

The level of un-commitment can then be mapped to the Failure scale to determine the actual FailureLevel (Actual FailureLevel):

Actual FailureLevel = LEVEL (Failure Interaction)

# **Future Work**

- Real Time Information Mining and Sharing for Ambient Security
- Building and maintaining the trust; and predicting trustworthiness of Partners; Trust relationship mining,
- Cascading failures arising from dependencies, Value at Risk models,
- Adoption in governments, extended enterprises and consortium logistics.
- Adoption in Defence Force. If we have logistics failure, it could result in high casualties, and high consequences.

# **Global Issue 2 – Congestion on Road**

**New York** 

San Jose

San Francisco

Creating more lanes?, UCB PATH

California, the Petrol wasted in congestion/ wk could allow UA to circle the world 10trips/pw)



Beijing

Beijing 8<sup>th</sup> Ring

Tokyo









Nigeria





# **Congestion is a Logistics Issue**

It is NOT the infrastructure itself or who built it, who use it, who planned it, who paid for it. Civil Engineers, Businesses, Governments or General public are not accountable or responsible for the congestion. The lack of Logistics professionals, their participation in planning and design of the logistics infrastructure are the key to the problem.

### 2 key Areas

- Existing infrastructure: Optimising of Infrastructure and Resources; Our aim is to build Virtual Logistics Infrastructure for better use of physical infrastructure through Internet Communication, WSN, Google Traffic, iApp, GPS, etc.. Traffic conditions prediction , routings and routes recommendations.
- New infrastructure: solve the problem, not just shift the problem, or not solve the problem. Based on demand, purpose of transportation: for work, business, to where, ... requirement for the roads, ports, distribution, trade demand, population growth, budget; urban planning and regulations .... through Complex System Modelling and Simulation(Not 4 vars, but 20-100 vars, simulations)

**Optimising Existing infrastructure** 

# through Virtual Infrastructure for better use of physical infrastructure

# Road

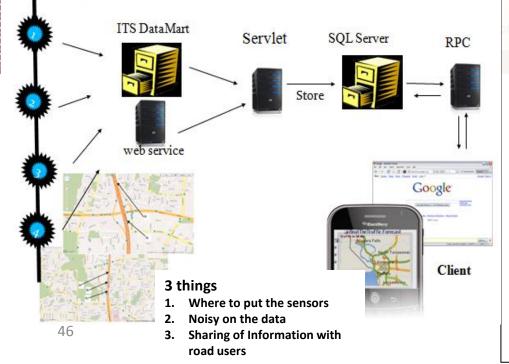
# **Our work** – Traffic Prediction and Management

### ARC LP 0990610, 2009-2012 Main Road WA



### Design and Implementation of Visualisation Tool

Freeway Sensors



Realtime traffic information

### Real Time Traffic Prediction using Wireless Sensor Networks & Data Mining

Aims:

- Traffic flow Prediction in motorways and arterial roads
- Traffic Congestion Forecasting and Management through Real-time data mining

### Challenges:

- Smart system to predict traffic on existing infrastructure
- Traffic prediction models on arterial roads
- Manage congestion in real-time

### Outcome :

- Traffic prediction and simulation System based on historical data and real time sampled data
- Develop new prediction algorithms
- Enable management congestion in real-time

# Short-Term Traffic Flow Forecasting Using the Taguchi Method

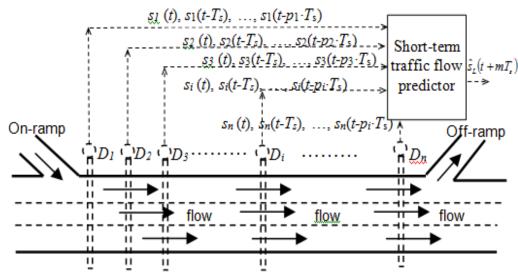


Fig. 1 Schematic of short-term traffic flow predictor for a section of the freeway

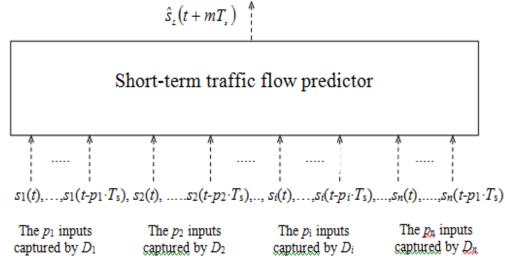
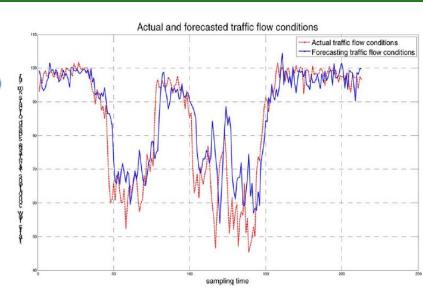


Fig. 2 Illustration of the inputs and output of the short-term traffic flow predictor

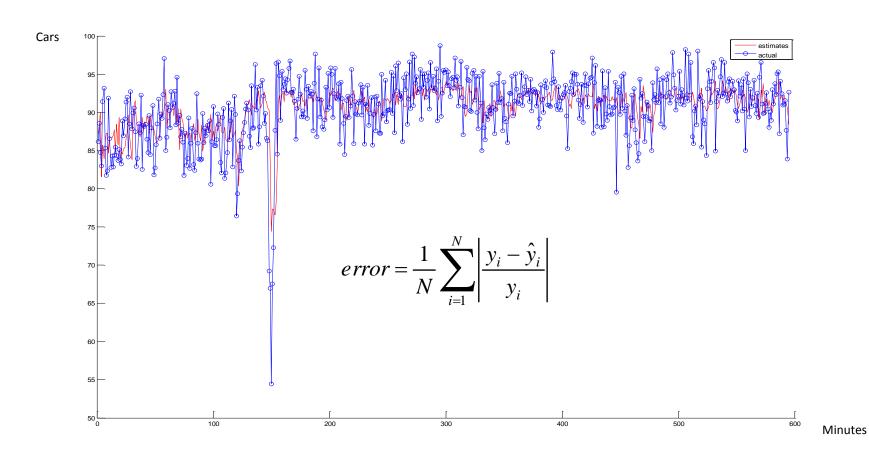


The amount of input patterns captured by the on-road sensors is large, not all input patterns are useful to predict the future traffic flow. The inclusion of useless input will mislead the neural network model prediction.

Taguchi method, a robust and systematic optimization approach for designing reliable and high-quality models,

Case Study, develop a short-term traffic flow predictor based on past traffic flow data captured by on-road sensors located on a Western Australia freeway

## Hybrid exponential smoothing and Neural Network algorithm for short-term traffic flow forecasting



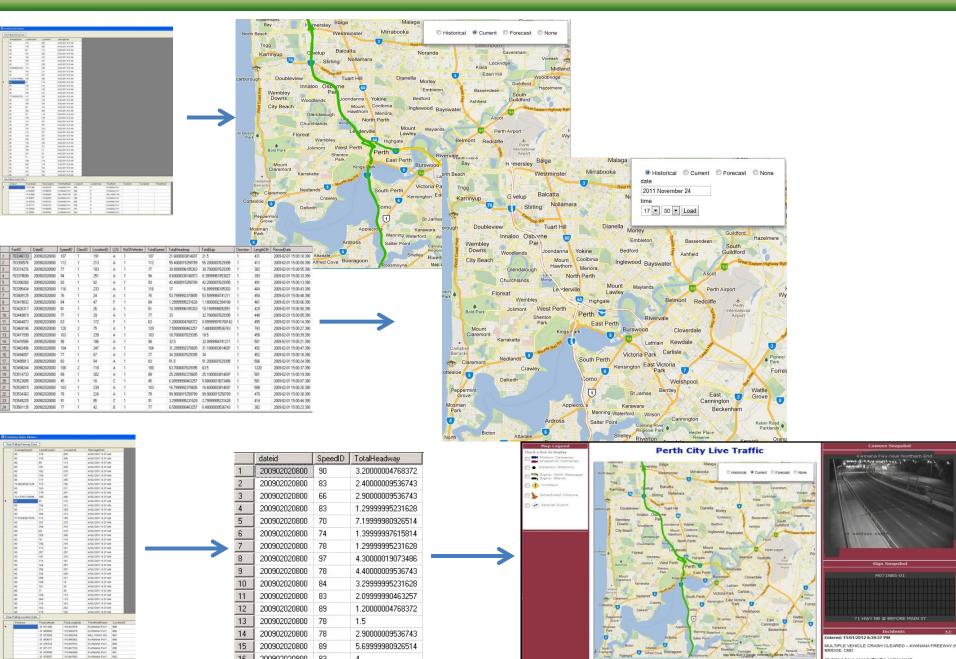
Blue represents the real data of traffic flow;  $y_i$  is the real data, Red represents the prediction of traffic flow;  $\hat{y}_i$  is the prediction

Sampling time is 60 seconds (1 minute).

Mean relative absolute error indicates the differences between the real data and the prediction.

The mean relative absolute error obtained by the neural network (with exponential smoothing) is 4.5648% and the accuracy is <u>95.4351%</u>

## **Real-Time Traffic Flow Visualisation**



# **Contribution of Research**

- Compare with Google Traffic Systems
- Neural Network Models Based on a Hybrid Exponential Smoothing and Lm Algorithm for Short-Term Traffic Flow Forecasting, *IEEE Transactions on Intelligent Transportation Systems*, Volume: 13, Issue: 2, Page(s): 644 – 654, 2012 with K.Y. Chan, J. Singh and TS Dillon
- Selection of Significant On-Road Sensor Data for Short-Term Traffic Flow Forecasting using the Taguchi Method, *IEEE Transactions On Industrial Informatics*, Volume: 8, Issue: 2, Page(s): 255 – 266, 2012 with K.Y. Chan, S. Kadem, V. Palade, J. Singh and TS Dillon
- Prediction of Short-term Traffic Variables using Intelligent Swarm-based Neural Networks, *IEEE Transactions on Control Systems Technology*, Volume: pp , Issue: 99, Page(s): 1-12, 2012, with K.Y Chan, TS Dillon, J. Singh
- Traffic flow forecasting neural networks based on exponential smoothing method, 6th IEEE Conference on Industrial Electronics and Applications, pp. 376-381, 2011, with KY Chan, J. Singh, T.S. Dillon

# *Optimising Existing infrastructure* through Virtual Infrastructure for better use of physical infrastructure

Port

# **Global Issue 2 – Congestion in Ports**



# **Port Congestions**

The Australian, 7 Jan 2011

- "..<u>bottlenecks</u> at Australian ports increased the <u>cost</u> of doing business and reduce the competitiveness of Australian Businesses. *Stephen Cartwright, Chief Executive, NSW Business Chamber.*
- "Rail and Road lines to ports were too often <u>incapable of servicing</u> <u>the resources boom</u>". Anthony Albanese, Minister of Infrastructure.
- "Australia's ports would <u>not be able</u> to handle growing demand without a national coordinated approach". *Paddy Crumlin, Maritime Australia*
- "...Drivers are spending an average of <u>22 hours</u> a week unpaid waiting in line to load and unload containers in the port". *Tony Sheldon, National secretary, Transport workers. The Australian*
- <u>Queues</u>, either by ships at sea or trucks and rail on the landside can have significant impact on the national economy". *Paddy Crumlin, Maritime Australia*

# **Truck Queuing Reasoning**

(1) The VBS is at the centre of all the recorded complaints

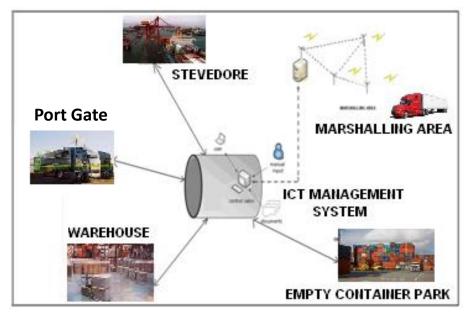


From Stevedore's view, too many carriers using VBS; From Transporters' view, it is VBS.

- (2) 95% of SMEs,
- (3) Road carriers have no control of time, and it costs them money, with extra journey, or waiting time, fines for lateness
- (4) DP World (Stevedore) lost \$1million in Federal court 2010
- (5) Jayde Logistics loss \$260,000 in fines to stevedores in one year

# **Existing and Future Work on Smart Port**

Through virtual infrastructure to support port, rail and road carriers communication, seamless integration with the cyber-physical infrastructure to permit real-time congestion management.



### Automated Marshalling Area Pre-gate Operations

- Co-ordinate stevedore, warehouse, empty container part, trucks,
- Provide expected waiting time,
- Wired-Wireless technology,
- GPRS, Broadcast, Mobile, LCDs
- Hybrid technologies.

# Information Integration VBS, TCS, EPBS

- VBS and TCS Integration, scheduling & reporting
- VBS and pre-gate operation and workflow
- VBS and Marshalling area, RFID, tagging and pregate operation.
- For Stevedores, Road carriers, and Port Authorities

### **Container on-demand Booking**

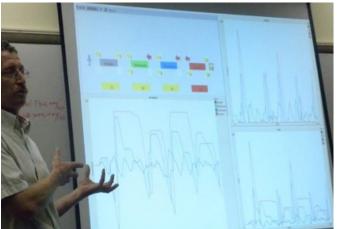
Container on-demand Booking System, integrated with Road Transport Portal, VBS and TCS

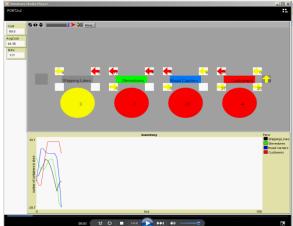
# **Our Work on Complex System Simulation**

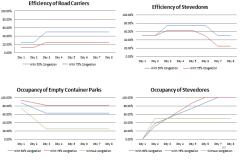
"..*Infrastructure planning has been developed and implemented in isolation, resulting in different approaches in each state, neither sensible nor efficient*". Anthony Albanese, The Australia Jan 2011.

"... each operate under its own board of directors, required by local law to operate trade with care to the environment". "..Led to layers of red tape and regulatory overlap, and ad-hoc management" (Hon Troy Buswell MLA, Minister for Transport, WA, Ports Handbooks WA 2010);

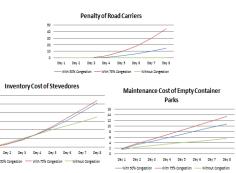
"The processes have become more <u>complex</u>, more <u>expensive</u> and more capricious in their administration". David Anderson, Chief Executive, Port Australia, The Australian, 7 Jan 2011









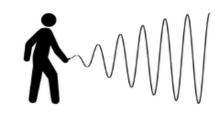


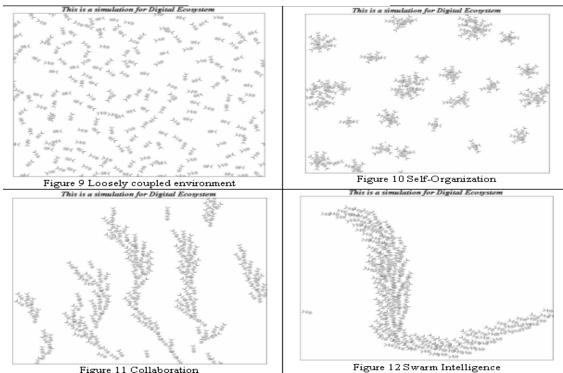
We simulate heterogeneous policy changes, its impact on the congestion;

we simulate heterogeneous partners cooperation and how that impact on productivity, congestion, ... We simulate business and population or throughput growth, how that impact on congestion....

# **Our Work on Complex System Modelling**

- Self-regulating networks
  - Agent-oriented Self-regulating systems
  - Dynamic graph Single/Multiple level deep dynamics approaches
  - Multi-level supply chain dynamics
  - Game Theory and group dynamics
  - Swarm intelligence
  - Spatial Temporal model
- Performance analysis
  - Chaos theory,
  - dynamic optimisation,
- fuzzy-analysis,
- Perturbation theory
- Uncertainty
- Dynamic theory
- Probability
- The TLC Model (Patent filed)





## **Future Work – Next Generation of Congestion Management**

- Harmonising urban and regional logistics infrastructure development for long term transit and congestion management; embarking consortium logistics and heterogeneous partnerships to work together to develop plans, strategies, regulations, and technical standards for strong economic development, the national Agenda.
- Bridge across different standards, national and international;
- Bridge across different state policies, jurisdictions, red tape;
- **Bridge across silo based operations** (Gov, Industry & R&D); to foster Interdisciplinary Infrastructure development;
- Bridge across multi-disciplinary R&D, Engineering, Business and Social Science.
- Logistics Professionals are the key for solving the problem of Congestion.

# **Global Issue 3 – Collaborative Logistics**

- Gartner Report the introduction of collaborative logistic systems can achieve a 500% return on investment [Gartner 2002]
- Australian Logistics Council (ALC) estimates that every 1% increase in efficiency will save Australia around \$1.5 billion [2011].
- Transport operators could save 10% to 30% through optimisation of road networks and fleet resources including automated routes.

(Andrew Verden, Intelligent Fleet Logistics 2011)

- Heterogeneous and distributed Partners or consortium logistics, geography, ownership and operation;
- MNC (10% -) vs SMEs (90%)
- Operation beyond its own region operation
- Inter-modal transportation, domestics trade logistics 4-6 inter-change; International 6-20+
- Shared responsibility and accountability
- Segment Pricing

Productivity addressed within company and between companies.

Logistics Performance strongly influences <u>between company</u> productivity.

## **Our work –Virtual Collaborative Logistics Hub**

ARC LP 0219627, 2002-5; CoE: 2004-6; e-Logsitics 2001-2, iPower Logsitics; e-Warehouse 2001, Kersley

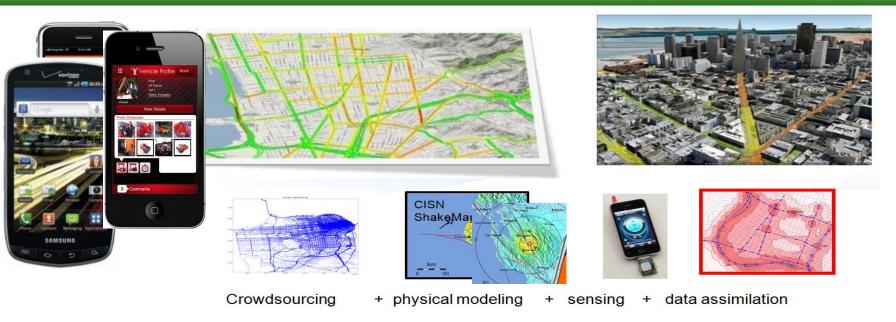


- Seamless integration between heterogeneous partners, consortium logistics and operations.
- Permit good Goods Track n Trace around the world through the logistics network, does not matter who handling the goods, who's company the customer belongs to, ...
- Tracking of operations, document, RFID and Bar Code Tracking, QoS, performance...
- Truck Security, Trust, Risk, Security, SLA

# Contribution

- Seamless Real-time information sharing; cooperation management of SME Logistics Providers through e-Hub (a <u>Virtual Logistics Hub</u>);
- track and trace of vehicles, goods and services across regions and beyond borders; enabling technologies from service-oriented approach, data exchange XML to real-time data analytics and data mining.
- delivered 11 keynote papers; supervised 10 PhD theses to completion, 6 Masters, 2 Post-docs: and produced over 100 publications.

## Future Work– Ad-Hoc Virtual Collaborative Logistics Hub for Defence Logistics, Emergency and Humanitarian Response

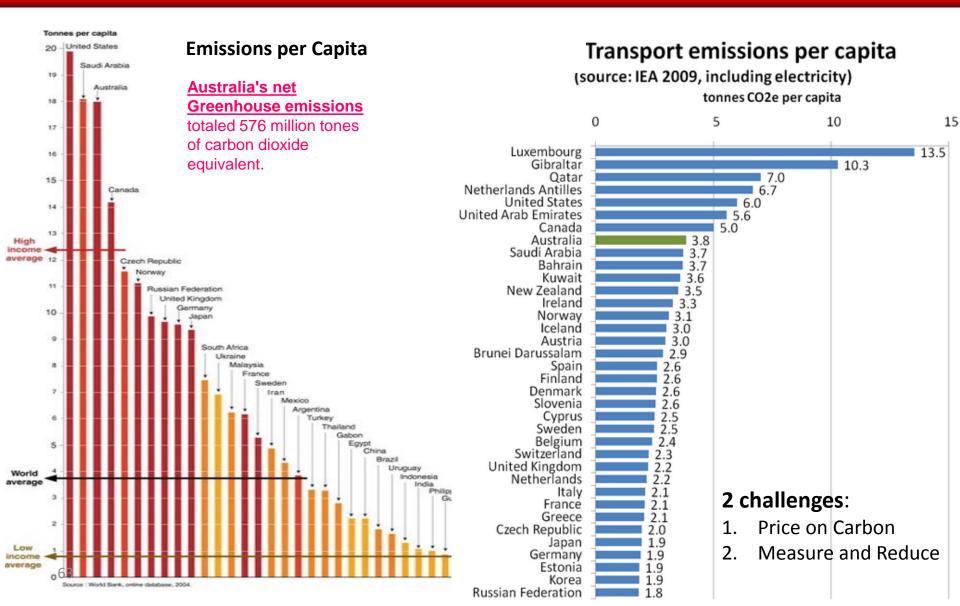




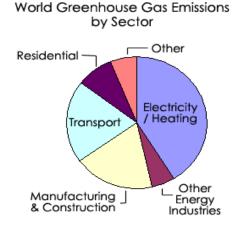
Quickly assemble logistics network, provide intelligent environment, resource and local support information for Defence; emergency recovery and humanitarian relief; it also can provides Security, Trust of Logistics and Supply Chain providers; and Risk.

**Enabling Technology**: capability for intelligent use of Infrastructure, environment and resources. Real time data and text mining. Enabled information sharing, transparency, control and intelligence.

# **Global Issue 4 – Carbon Emission**



# Electricity and Transportation are major causes for Emissions in Australia and working against Smart City.

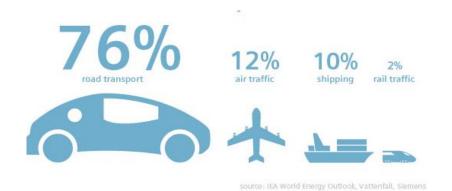


Data From International Energy Agency http://earthtrends.wri.org/pdf\_library/data\_tables/cli2\_2005.pdf

- Australian target 300,037 metric tons, current levels 367,000 [2010]
- 30% penalty if emissions targets not achieved by 2020

	Public electricity	Other industries	Manufacturing industries	Transportation	Residential	Agri. sector
World	37.2%	4.7%	16.8%	18.4%	7.8%	5.6%
Developed countries	41.0%	4.5%	15.0%	23.6 %	8.6%	6.1%
Developing countries	37.6%	6.6%	24.5%	16.4 %	7.4%	5.8%
Australia	60.2%	5.1%	14.8%	21.2 %	2.0%	2.3%
Europe	40.2%	4.2%	16.9%	19.2 % Sour	12.1% rce: International E	6.0% Energy Agency (IEA)

## **Australia's Transport CO2**



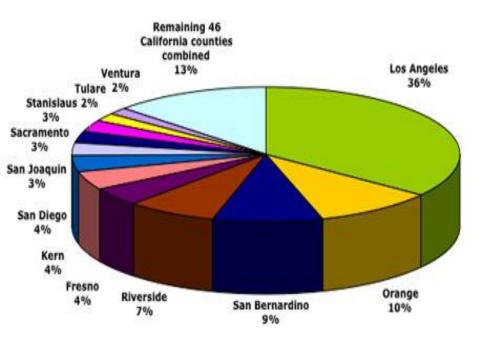
### Australia's transport CO2-e emissions 2006

	Emissions (Mt CO2-e)	Per cent of total
Civil aviation	6.1	7.7
Road transportation	68.9	87.1
Railways	1.9	2.4
Navigation (domestic)	2.2	2.8
Other transportation	0.0	0.0
Total	79.1	100.0

limate Change, National greenhouse gas inventory, 2006, p. 17. <u>http://www.climatechange.gov.au/inventory/2006/pubs</u>

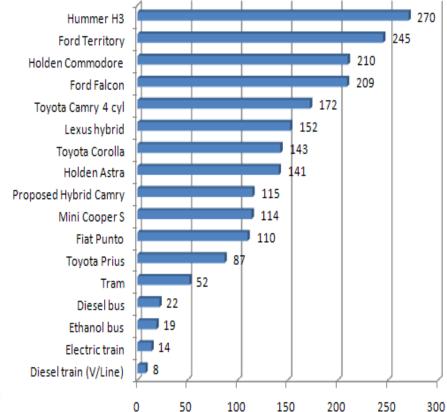
## Pollution increase, impact on health, environment and businesses Price on Carbon, emission trading scheme, cost Logistics up

### Costs of five health impacts attributed to smog pollution tops \$521 million per year



Economic costs attributed to school absences, restricted activity days for adults, respiratory hospitalizations and asthma Emergency Room visits due to smog pollution. Other smog-related effects are not included in this tally.

#### Grams of CO2 per km per person



## **Alternative Fuel for Green Energy**

### ogistics Solutions istrial Innovations Oil production forecast IEA forecast of global all-oil production, million barrels per day 100Natural gas liquids 80 Non-conventional oil Crude oil - additional enhanced oil recovery 60 Crude oil - fields yet to be found 40 Crude oil - fields yet to be developed 20 Crude oil - currently producing fields

0 1990 2000 2010 2020 2030 SOURCE: IEA

# Our work

- capture & measure emissions in real time from different sources
- <u>analyse</u> emissions information
- <u>control</u> & <u>reduce</u> emissions

### **Underlying Technologies**

- 1. Wireless Sensor Node development for measuring Emissions,
- 2. CO<sub>2</sub> sensor enabled wireless node, FPGA enabled processing,
- 3. GSM/GPRS enabled real time communication
- 4. Real Time Data Mining and Behaviour Mining



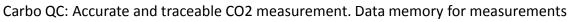
CO2 Sensors: CO2 transmitters targeting indoor air quality and energy conservation applications.



Air Test Technologies, Measures: 0-2,000 ppm CO2 (0-5000 ppm range also available)



Filter based design used to reduce the CO2 emissions





Air Quality Monitor: Measures carbon dioxide, temperature and humidity. It has 4-20mA analog output or optional digital display.

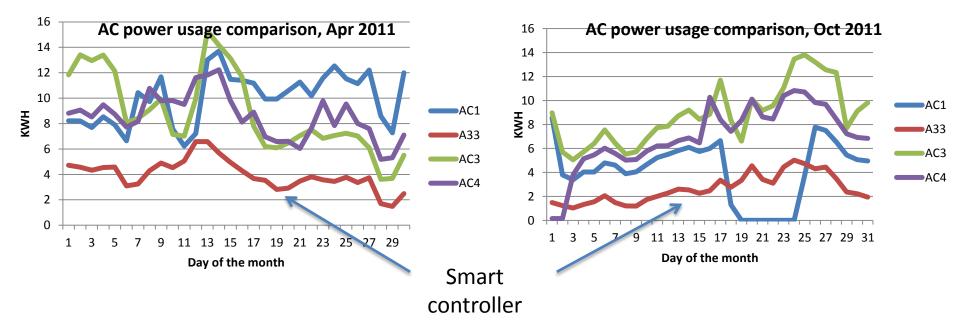
### Smart Controller for Energy Consumption Control 2010-2013 ARC LP 100200693 with Fleetwood Corp



Smart Fleet Camp Project is funded by Fleetwood Int Corp and Australian Research Council. This project addresses the issues of high cost and high consumption of energy in mining Industries. we develop a world class unique wireless, infrared, sensor monitoring system. This system is going to save hundreds of thousand dollars per year from Industry and will help the world to cope with the energy shortages.

April 2011 – Results (1)

### **October 2011 – Results (1)**

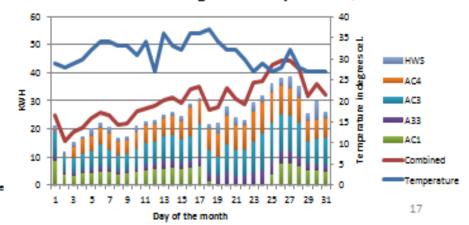


April 2011 – Results (2)

Power Usage and Temperature, April 2011.

October 2011 – Results (2)

Power Usage and Temperature, October 2011.



# Future Work – Green Logistics

- Real time measures of Green Energy, Fuel performance and CO2 Emissions to provide evidence for Green Logistics, reduction in carbon footprint, reduce environmental pollutions, reduce cost; enabled by underlying technology of Real Time Data Sampling, Cyber-Physical Systems, Data mining and system interoperability.
- Infrastructures in Supply Chain for Domestic Usage, refuelling Stations,
   Cryogen Tanks Development, Storage Facilities, Engine Conversion enabled by joint effort of industry leaders in Logistics, Gas Technologies and Supply Chain.



## **Global Issue 5 – Big Data and Data Quality**

1 ARC DP0556443 2006-2008; 3 grants: Dept of Transport, Dept of Planning & Infra 2009-14

### Changing nature of logistics – powered by information!!!

- real time monitoring black box
- GPS vehicle tracking systems and location tracking
- sensors and WSN for tracking and monitor materials and containers
- video surveillance environmental monitoring and incident analysis Virtual Infrastructure for
- driver fatigue monitoring and alerts

### **Challenges:**

- No conjoint data management;
- no conjoint data mining.  $\geq$
- Interoperability, integration between Silo based systems.

### **Smart Information Use**

- security, trust, risk,
- productivity,
- fuel performance,
- CO<sub>2</sub> emission,
- vehicle performance; ٠
- Material handling;
- weights

Example: 157 Tables in Container Material Tracking, only 10-15 are used, -10% usage







Logistics Intelligence

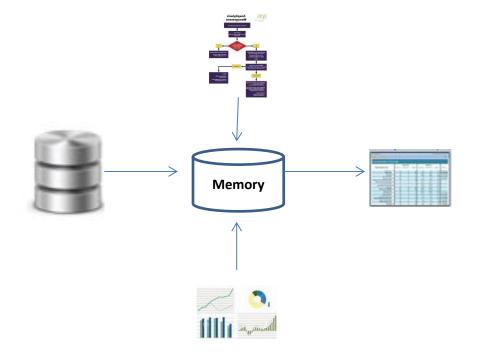


Data Warehouses are out of date Data Marts have no future Interoperability should be forgotten = Essential Core for BI before 2010 They did not contribute to BI Success

# Data for BI

#### Simply

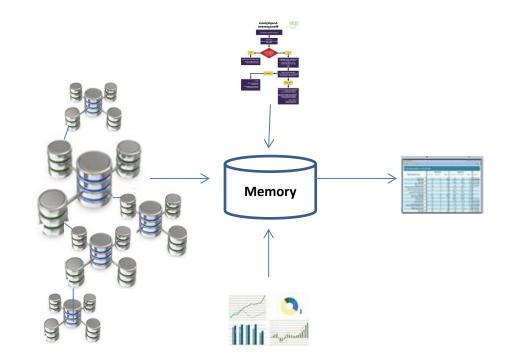
- 1. BA and BI is a Tool
- It applies a set of algorithms or methods to a set of data of your choice; and
- 3. generate possible useful information, and
- 4. Require iterative processes to generate sound cases for any decision making.



## Data for BI

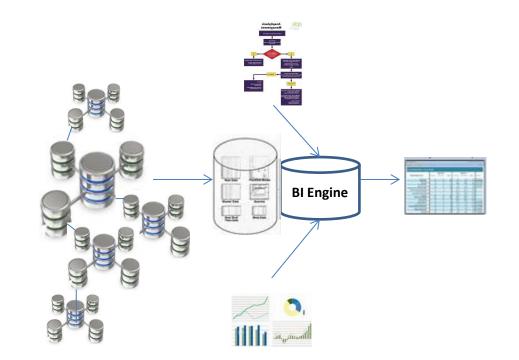
Business Growing Data Growing Databases Growing Extended Enterprises Alliances, Partnerships etc..

<u>The source</u> of the data, information and knowledge are both <u>internal</u> organizationally collected as well as <u>externally</u> supplied by partners, customers or third parties as a result of their own choice.



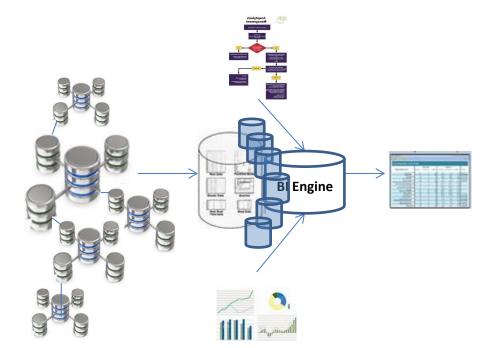
#### Data Warehouses for BI

- Data Warehouses are constructed by experts,
- They followed the best practice and answer most business questions
- For middle and top end managers, who needed to answer the business questions



#### Data Warehouses and/or Data Mart for BI

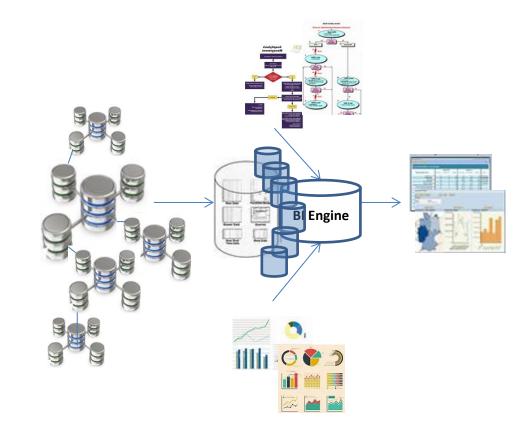
- Original Data Mart is the access layer of the data warehouse environment that is used to get data out to the users.
- Data Marts could be a subset of the Data Warehouse (if DW is existing)
- Data Marts contains conformed dimensions or materialised views
- Data marts improve end-user response time



#### Data Warehouses and BI

#### DW

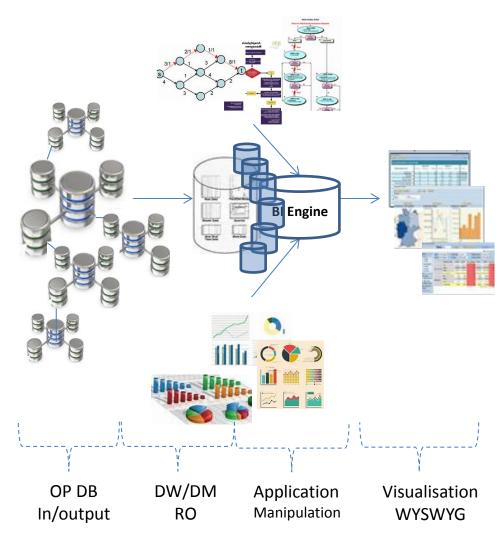
- Data are extracted from operational databases using ETL,
- Data are cleansed, transferred, sorted, organized, and
- Data are then loaded into a data warehouses and
- Some times in conjunction with Data marts
- made available to end users



#### Data Warehouses and BI – *Iterative process*

<u>BI is a Tool that applies a set</u> of algorithms or methods to <u>a set of data</u> of your choice and generate possible useful information and such iterative processes could generate sound cases for any decision making.

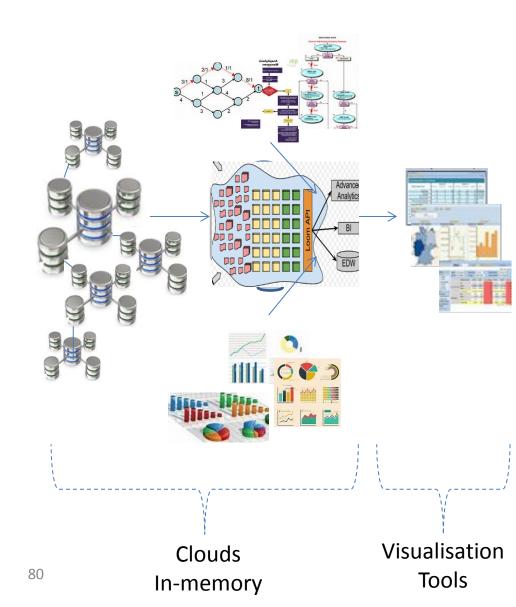
#### DW is essential core for BI, but <u>not</u> the key to BI success! Might be the key to BI failure?



E. Chang, Plenary Talk, (c) Business Analytics, Kuala Lumpur, 28-29 Jan 2008

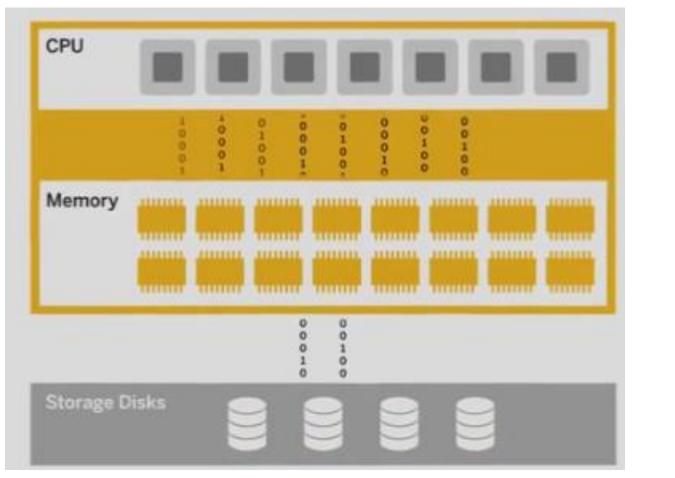
#### DW, DM and Data Lake for BI

- Data lakes are data dumps
- Data stored in original native format, not formatting or merging or integration, until when you need them
- It is the end of data silos era
- Single source of truth
- Bring agility to the enterprise
- Major Hadoop vendors are still working on it



#### Today In-Memory DB (since 2010)

http://go.sap.com



Multi-core processes, massive parallel 10x faster

> Compression tech 9x

Logging and back up Persistent DB

High Speed, Real Time (Analytics, Application and platform), Structured and Unstructured Data, 100% ACID compliant, 1<sup>st</sup> release Nov 2010

#### **Today In-Memory DB**

# 1TB RAM, support 5 TB uncompressed Data20108 TB RAM, support 40 TB uncompressed Data2011100 TB RAM, support 500 TB uncompressed Data2012

(Hardware/super computers, IBM, HP, Dell, NEC etc, ..)

Today most large public sectors: over 3000 employees.... With duplicate 20-50 TB Today large private sector: over 10,000 employee 100TB-500TB ...

#### DW is dead, DM has no future! Interoperability should be forgotten!

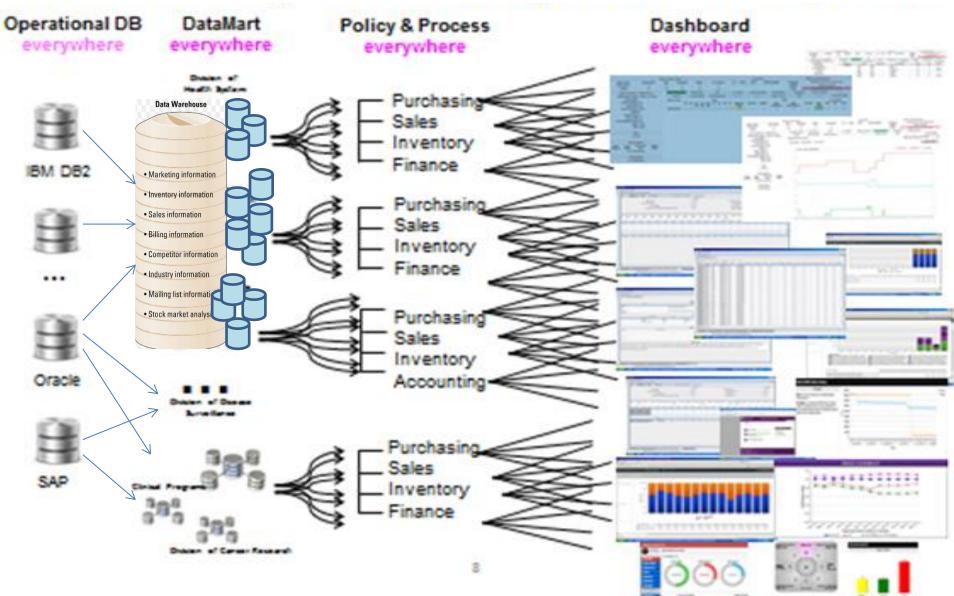
- 1. Inflexible build by Expert
- 2. Multiple Data Marts no single source of truth
- 3. Require Expert to operate
- 4. Not for managers or end-users (of BI)
- 5. Expensive and low Rol
- 6. Vendor in control Data and Data Warehouse
- 7. Security, privacy, trust
- 8. Data procurement is difficult

# Issue 1: Inflexible – Build by Expert

- Expensive One-off service, build once, last once.
- Don't adapt to the changes of business processes and policies.
- Requires DW and DM to change, when the business or processes are changed, but only Expert can do the job.
- Long lead time to get the change done
- Overtime, the one-off DW/DM only capture or use in-complete data, not the total data set
- hinder the org or enterprise development

#### **Issue 2: Multiple Data Marts**

#### no single source of truth



## **Issue 3: Require Expert to operate**

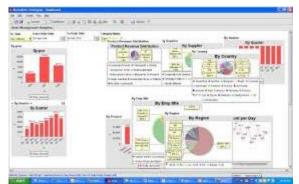
- Bl expert, Data expert, DB expert
- Real DW/BI Operations requires
   DW + Algorithms/BA + Business Expert + Data Expert
   => which data + which formulae + business knowledge + good report developers + Interpretation
   => leads to answer specific business question(s)
- DW + BA/BI ≠ Decisions
- Require expert to interpret (missive tables, load of data, add mental load)
- Require expert to change
- Expert ≠ Domain Expert ≠ Decision making

#### Issue 4: Not for managers or end- users

- Plenty tables and graphs, no decisions, no decision support, no recommendations
- BI is part of every employee, and current systems are too complex for mangers (low, middle, head or executives)
- Not for end users
- Expert ≠ Decision making
- What we have now ≠ what we should do now
- Require DSS as part of automated DW/BI

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# **Issue 5: Expensive and low Rol**

- Common best practice = one size fit all ≠ not fit for purpose or domain specific => cost for customization
- Separation of concerns : DW + BA/BI + Visualisation Tools = 3+ systems => More cost
- Expert Employees BI/Data/DB Experts => add cost

## Issue 6: Vendor in control – Data and Data Warehouse

- My server, your data = Vendor in control
- Who owns my data = Who owns my money
- Vendors are not sharing between vendors systems = Vendors own the data they manage
- Vendor are in control of usages and real traffics, itemised clicks, application logs, web logs, interface logs, database logs
- Capture usages, capture the decision support process = > Organization knowledge/Asset

# Issue 7: Security, privacy, trust

- My data, your data, who's data, where is the data
- Single source of truth?
- Data manipulation => reports conflict/contradiction
- Pollution control, who's job
- Trust and risks
- Enterprise Data/Secret Security => only apply to its employees, not apply to vendors => put org in risk

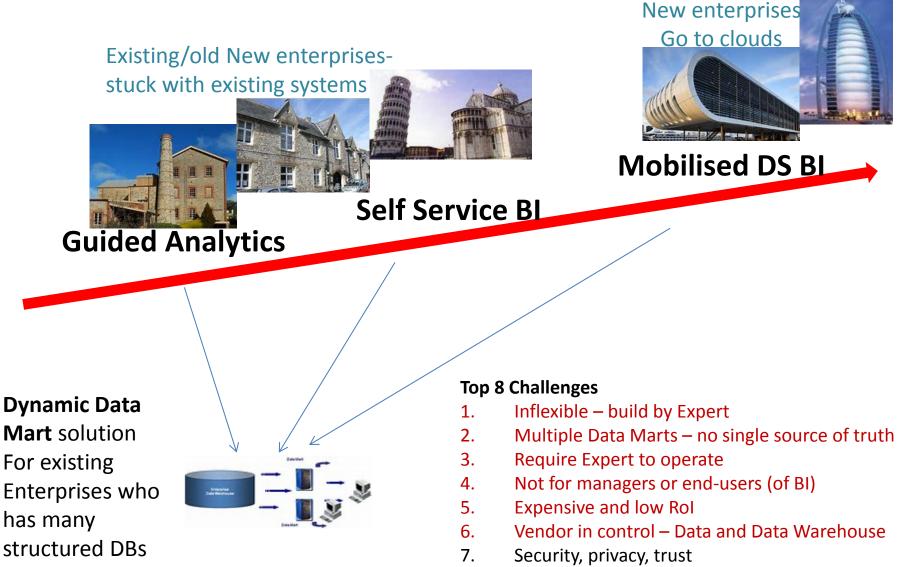
#### Issue 8: Data procurement is difficult

- Vendors are not sharing the data between Vendors or 3<sup>rd</sup> parties
- Vendors are software orientation, own agenda, not all in the interest of your org performance or cost
- Create data procurement issues, => lead to incomplete data set => more decisions => long lead time to aggregate the reports.
- Inefficiency in using the data, poor decision support, poor performance => poor org performance

- - Data procurement is difficult 8.

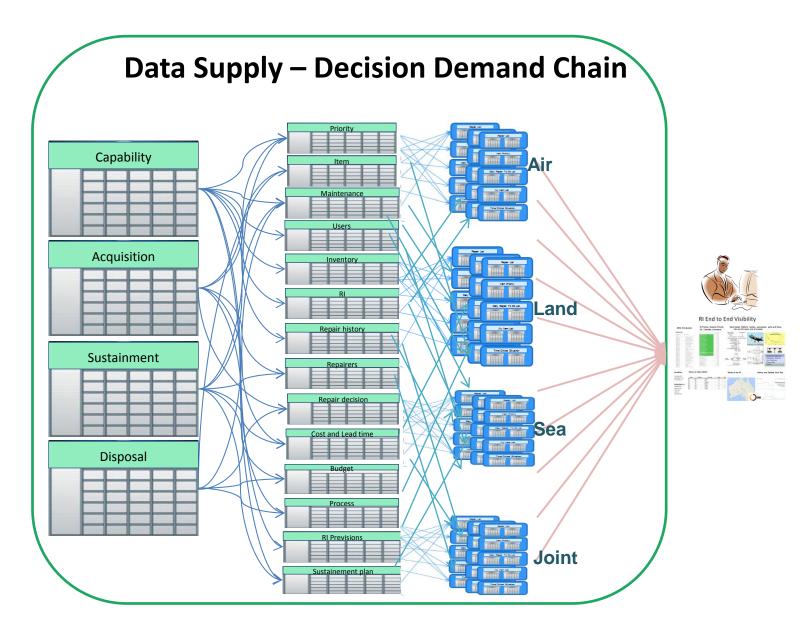
# **Dynamic Data EcoSystems** - DES

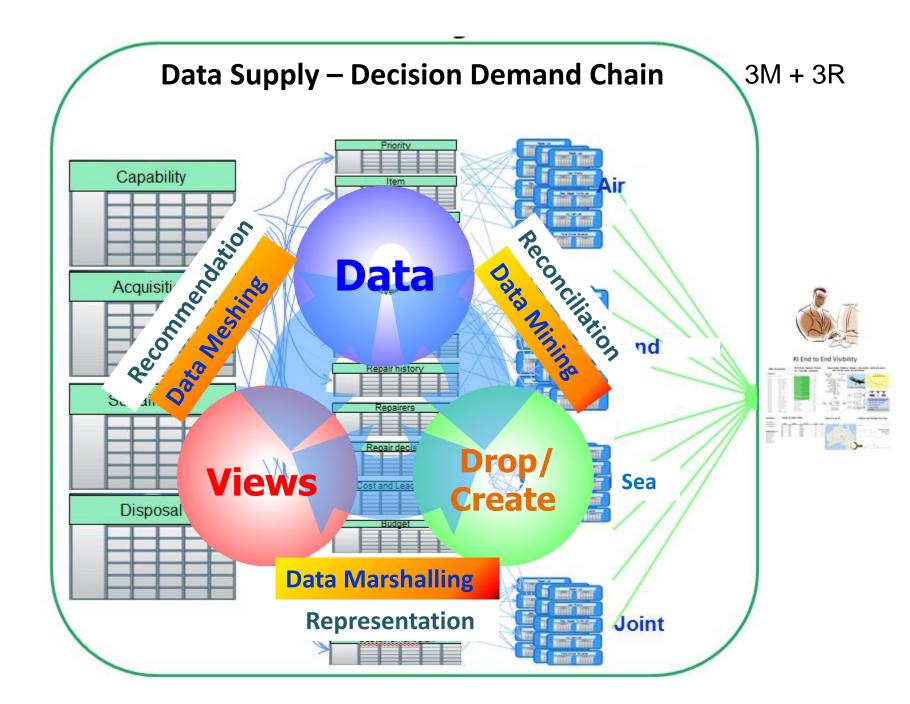
## **Top 8 Challenges and Dynamic Data Mart**



8. Data procurement is difficult

#### The heart of DES is





# User Behaviours Mining, Log Mining and Usage Mining for Data Supply Chain

- We track the logs from a configured user's windows. The dashboard shows number of areas, each area we track number of sessions, number of distinct users, peak concurrent sessions, cumulative duration of sessions and a user ratio.
- It is a forward and backward loop that carries out 3M and 3R functions, that provide forward data supply chain and backward demand Chain

# 3M – Data Supply Chain

- <u>Data Mining</u>: mining the application log, that mines the user's behaviours/user's decision makings and usage rates of each view and window widgets clicks, providing usage rates.
- <u>Data Marshalling</u>: for low usage rate views, we collect the data set, put them on Rest or probation area, evaluate use and reuse.
- <u>Data Meshing</u>: based on the data mining and Logs, we create new views that potential will attract the usage.

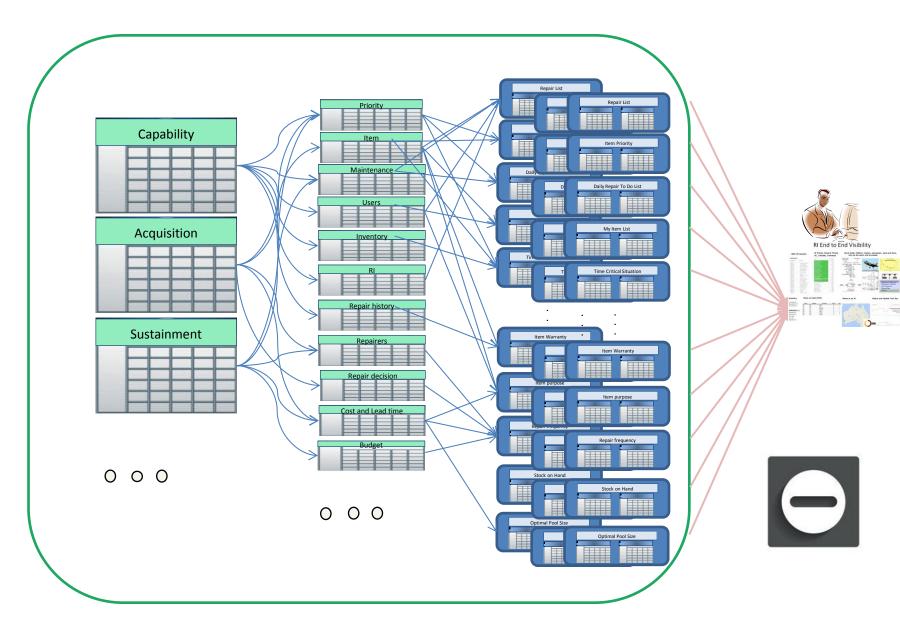
# **3R – Decision Demand Chain**

- <u>Recommendation</u>: Following up 3M, we provide decision recommendation to the user, just like how Amazon.com gives it to people who have purchased a book by recommending them other similar books that other people have bought to the RI managers, that are likely to use the similar data set and making similar decision, but this decision making is now recorded and reused.
- <u>Reconciliation</u>: If the data with high hit rate, but the decision is not useful to finish a task, we reconcile all the window view widgets and data set, provide new decision workflows or view workflows.
- <u>Representation</u>: We then represent a new decision view to replace the old decision view to the user.

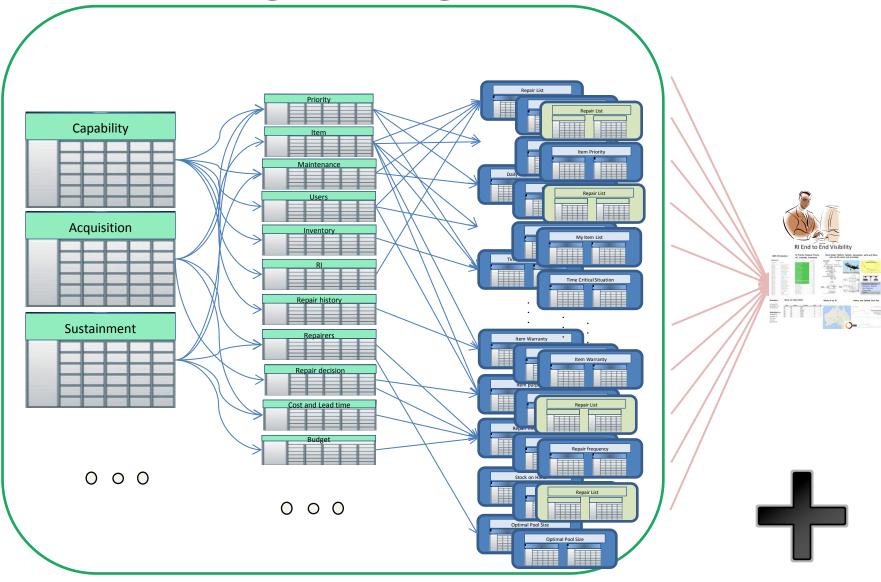
#### **Data Supply Chain and Decision Demand Chain**

- Our 3M3R engine analyses peak concurrency events, solution adoption, decision making process, most active users, and it drills down to individual session details (sessions tab) at each Window Area. Use the trend chart on the concurrency tab to drill down to the minute level of detail!
- We track how many times users open the model through the server log files and which user accessed the dashboard. By using Audit Logging you can track which objects and tabs are accessed by users, for this you have to select an option Enable audit log.

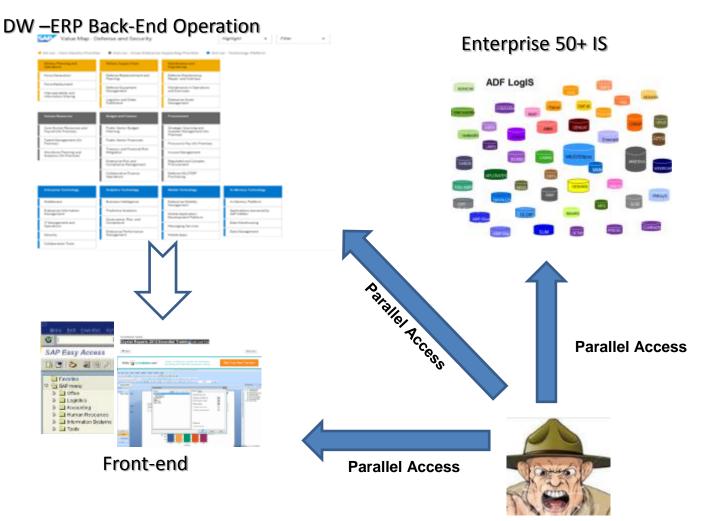
#### User and Usage mining, drop the views



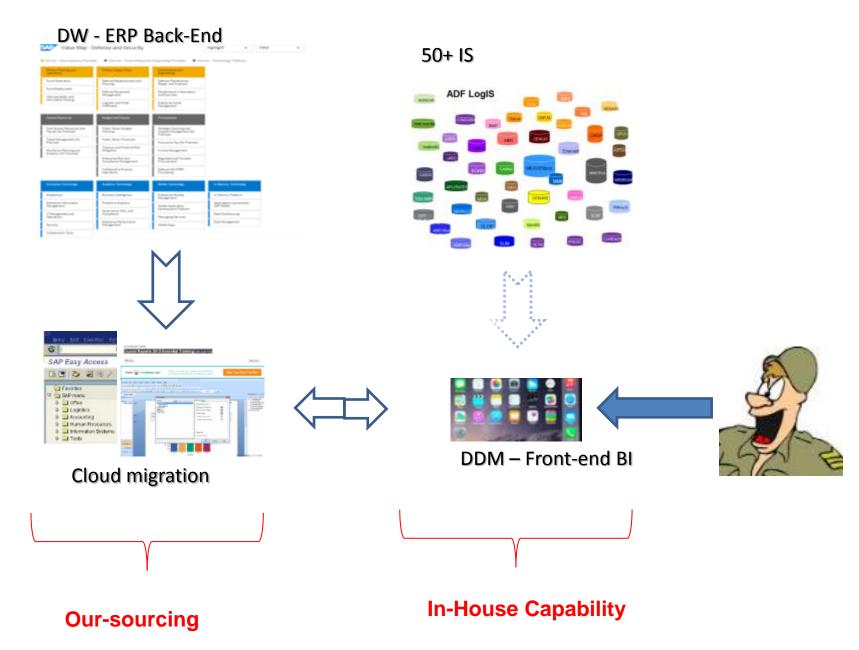
#### User and Usage mining, create the views



## **Traditional DW solutions**



#### **Dynamic Data Ecosystem (DES) – Future 25 years**

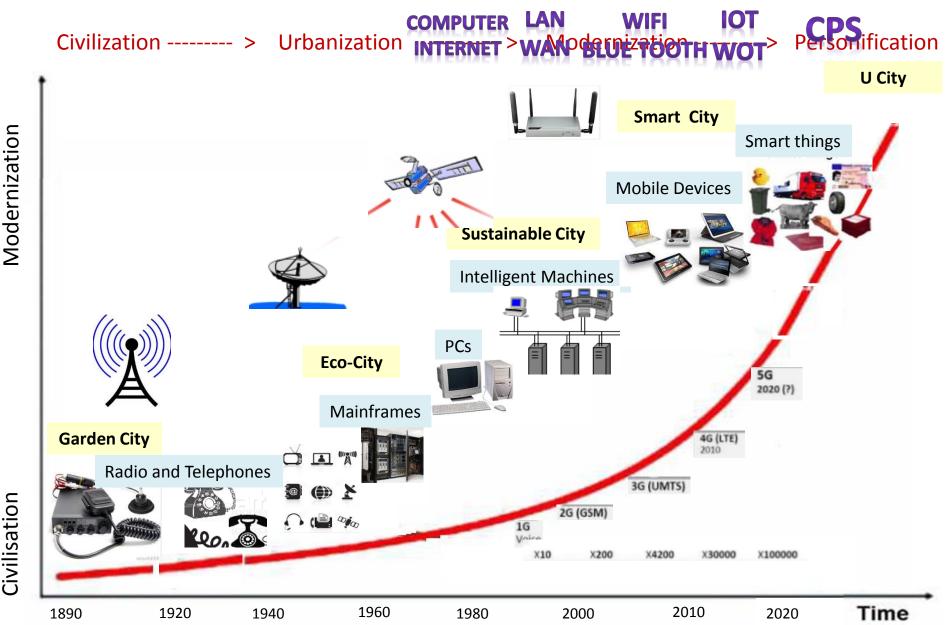


# 5. Smart City

- Where we are going

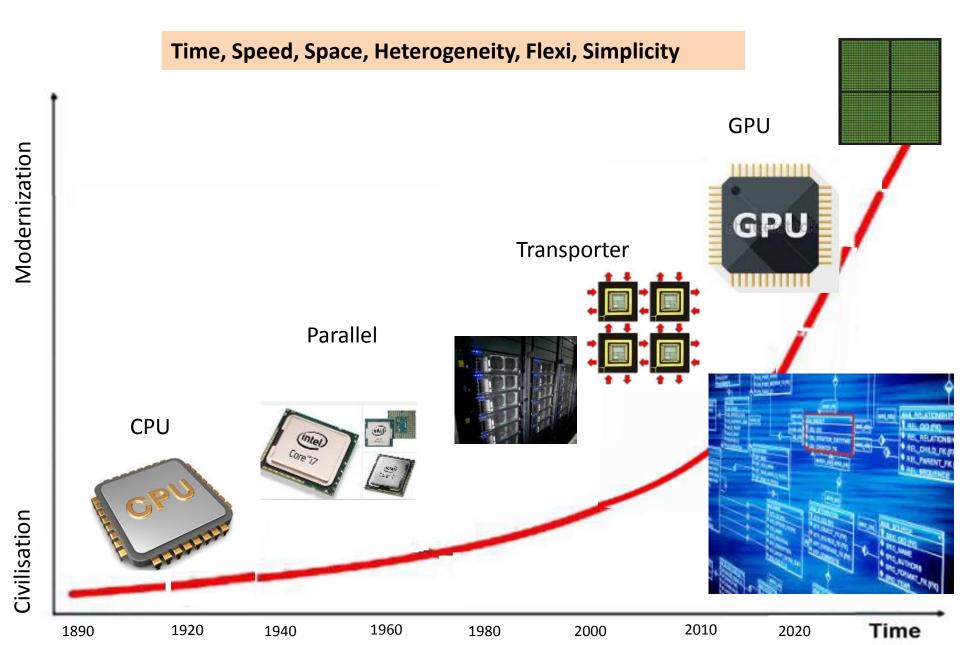
- Hot Research

# **Enabling Technologies**



#### **Enabling Technologies – In-Memory**

1000s core



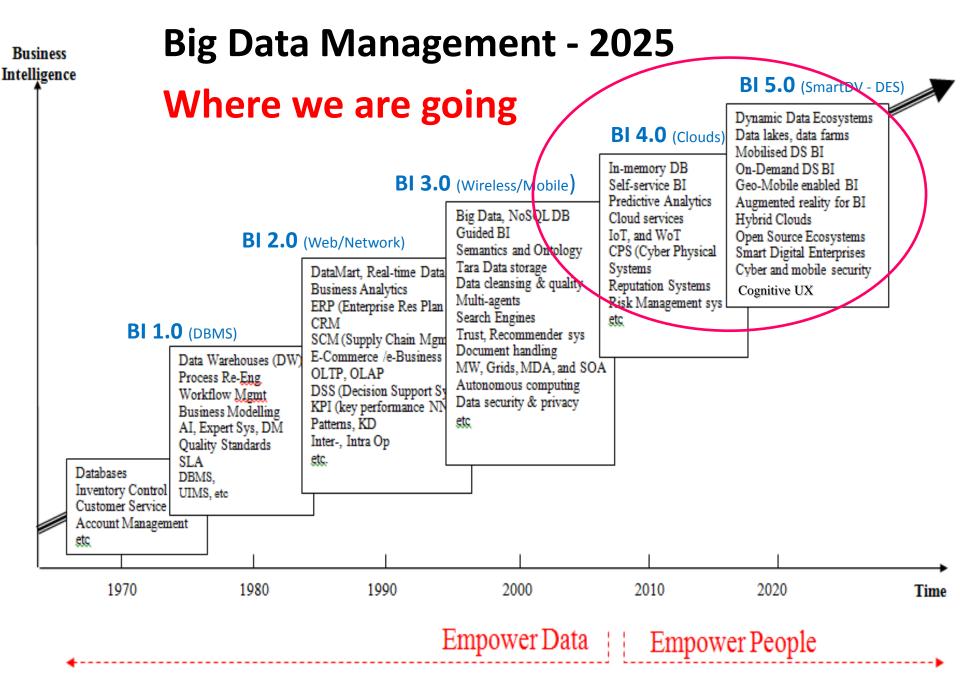


Figure 14.1 50 Years of Business Intelligence Development Paradigm (Chang etal 2006,2015)

Highlight hot areas 1) Big data 2) IoT and CPS 3) Mobile Security

# To address top 8 Enterprise issues

- Inflexible 1.

- 4. Not for managers or end-upears, the history will repeat itself
  5. Low Rol
  6. Custoress these issues in the next 10 years, the history of the address these issues in the next 10 years, the bill
  6. Failure to address these issues in the next 10 years, the bill
  - Data Sharing Ecosystems inspired Data 8. Management

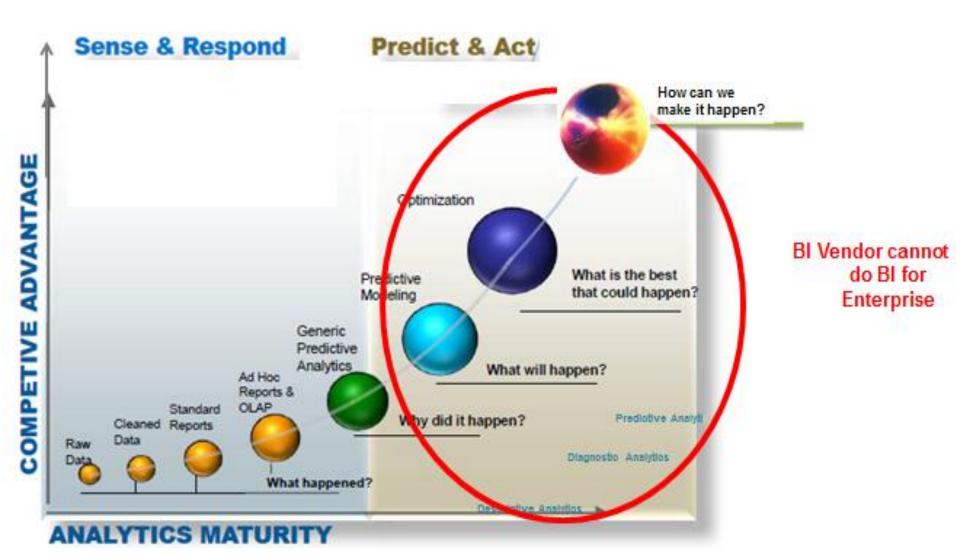
## A Dream World of Data Intelligence

- Not a lot of data, tables, graphs, reports etc => but a Picture worth of 1000 of words
- Not the patterns or discoveries => but a decision support or recommendation(s)
- Not what you have or you do not have => but what you got to do => such as 1,2,3,4
- Not visualisation of data => but interpretation of data

# **Big Data, Big Impact**

- Mobilised Decision Supported
- Mobile and smart device enabled. No office, no desktop, anytime, anywhere and in real time
- Agile, dynamic, and automated
- On-Demand Decision Support
- Rapid recommendation support
- Sustainable through Self-organization
- Smart Usage capture => capture Knowledge or knowledge discovery => have data and knowledge = enables rapid decisions and decision support

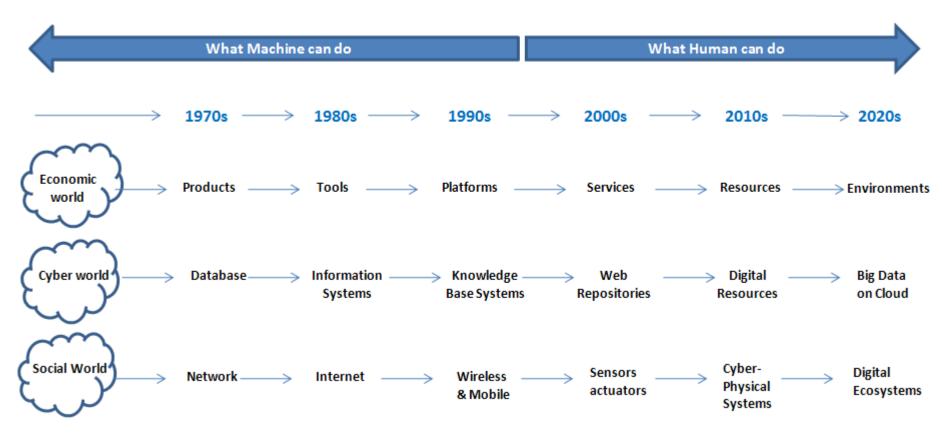
# Where Big Data reseach goes?



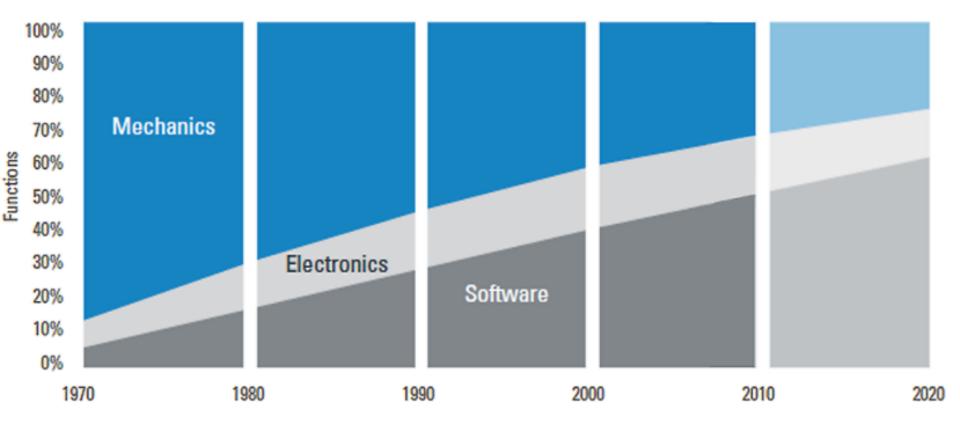
# **Conjoint DM and In real time**

- The co-joint data and content mining on Big Data including the combined RFID and wireless sensors data on the goods and assets handling, warehousing and transportation, GPS, GPRS and position location system for transport vehicle and shipment tracking, Surveillance Systems for Operator Performance and situation awareness, provenance of Goods and Asset tracking.
- The conjoint data and content mining are also needed for Inter- and intra-ship, on-shore and off-shore transactions; data monitoring,
- Black-box (on ships vessels) communication and auto and semi-automated physical flow and information flow

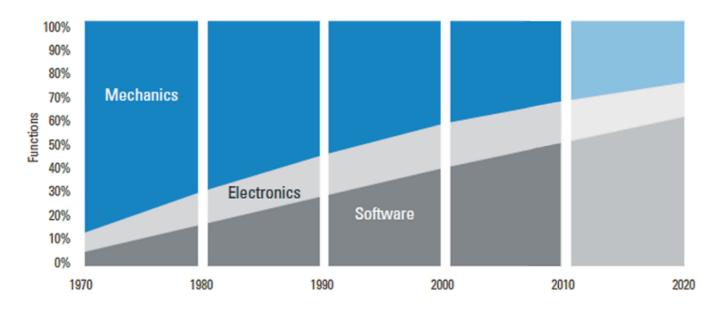
#### Where the World is going?



#### **Innovation in Information Technology**



#### **Innovation in Information Technology**



Steadily increasing complexity of automation software

New techniques are needed for mastering growing complexity

Big data
 IoT and CPS
 Mobile Security

# IoT – tightly coupled systems

- The Internet of Things (IoT, also Cloud of Things or CoT) refers to the interconnection of uniquely identifiable embedded computing like devices within the existing Internet infrastructure.
   Example: Smart Grid
- Networks of functional tightly coupled system
- the Internet of Things is primarily focusing on using various technologies such as RFID, Zigbee, Bluetooth or 6LoWPAN.
- Things, in the IoT, can refer to a wide variety of devices such as heart monitoring implants, biochip transponders on farm animals, automobiles with built-in sensors, or field operation devices.

# IoT - example

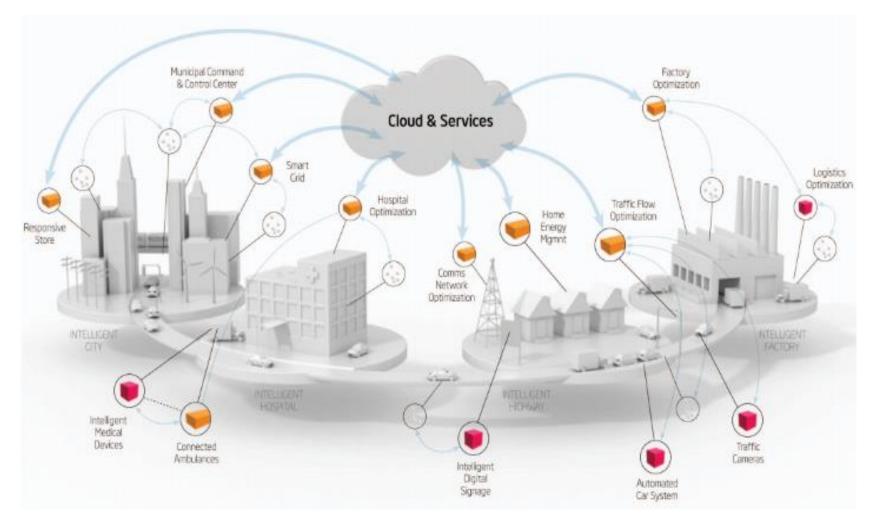
#### Maxim Integrated 2014



# **WoT - Systems of systems**

- The Web of Things (or WoT) is a concept and plan to fully incorporate every-day physical objects into the World Wide Web.
- The Web of Things is primarily an evolution of the Internet of Things.
- On the other hand, just like what the Web is to the Internet, allow building an application layer for physical objects, or use 3rd party applications.
- The use of embedded devices.

## **WoT - Examples**



### **CPS - Globally connected systems of systems**

- A cyber-physical system (CPS) is a globally connected WoT.
- Bring embedded systems to the Web. ie: aerospace, automotive, chemical processes, civil infrastructure, energy, healthcare, manufacturing, transportation, entertainment, and consumer appliances.
- Adaptations: collision avoidance; precision (e.g., robotic surgery and nano-level manufacturing); operation in dangerous or inaccessible environments (e.g., search and rescue, firefighting, and deep-sea exploration); coordination (e.g., air traffic control, war fighting);
- The US National Science Foundation (NSF) has identified cyberphysical systems as a key area of research. Starting in late 2006.

#### **CPS - Examples**

Ongoing advances in science and engineering will improve the link between computational and physical elements, dramatically increasing the adaptability, autonomy, efficiency, functionality, reliability, safety, and usability of cyber-physical systems.



# Underlying Technologies – Wireless Communications

- Wireless Sensor Networks (WSN)
- Embedded devices, with tiny computers, sensors, actuators and network interfaces,
- Ability to deploy sensors with flexibility and mobility, on the Web
- Allows to retrieve data about objects and interact with them
- New global networks, enabling new applications and providing new opportunities for humanities and business





### Smarter World, Smart Planet, Smart City – Smart starts here

- Today, the world has 340 trillion trillion trillion unique IP addresses [Maxim Integrated 2014]
- Each Person could have zillions of sensors with unique address [Maxim Integrated 2014]
- 60 billions RFID Tags embedded across entire ecosystems
- many manufactured items, goods or assets today utilizing the Internet of Things are already Internet enabled, they have capability to talk to Internet, talk to each other, talk to service providers and talk to infrastructure and environment

#### **Smart Things – are here to stay**

# Support for CPS - 2010

- \$30,000,000 over 5 years in CPS research programs (40 awards) by the US NSF.
- £5,000,000 initiative for development of CPS applications by UK's Technology Strategy Board.
- \$5,5000,000 to transform future electricity grid using CPS by the US Power Systems Energy Research Centre (PSERC).

## **IoT for Smart Ship**

Our solution (IoT, Voice, RFID, MobApp) Tightly coupled and controlled system Ship Top Issues Security and Safety Communication issues On-Shore and Off-Shore Asset Visibility Manual Data Entry System on-board ship Engineering Reliability and Maintenance

#### Our proposed work Smart Ship with Internet of things and Voice headset. **Cyber-Physical Systems** locations of each item... Lummun share this connect to a secure satellite Receive & Send information information inside a single ship use voice for Automation managing the ship Diagnostics and sending information. Storage Logistics Warehouse Mgmt eNavigation monitoring, Services Power Mgmt navigation, asset movement Monitorina Location of operators, assets Navigation and via a sensor or Transducers the headset Actuators, Wireless Managers to Visualize and assign orders command Receive Control and assignments & command directly Information via the headset

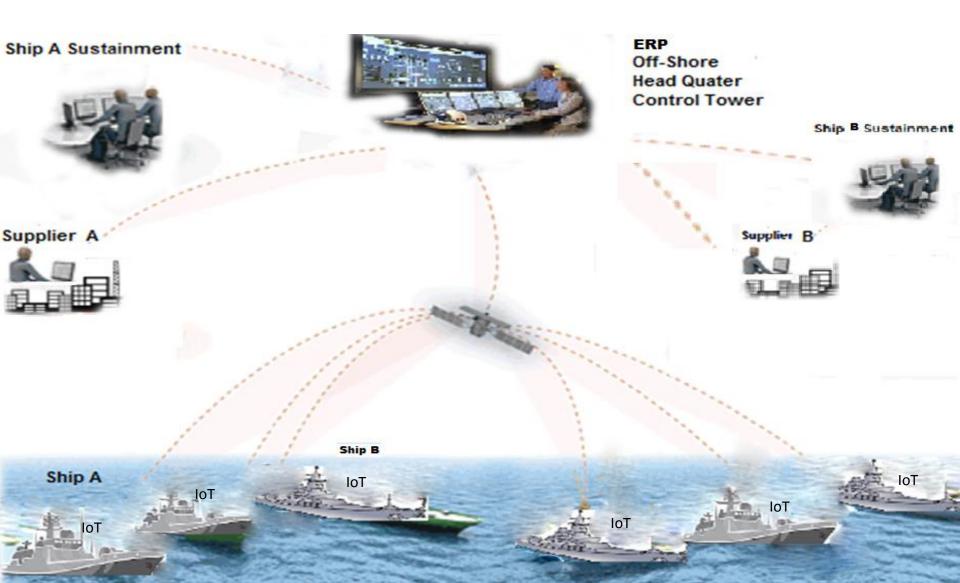
### **Smart Ship with CPS**

**Our solution** (on-shore+ Off-shore, Sys Integration, E-to-E Visibility)

#### **Globally connected Systems of Systems**

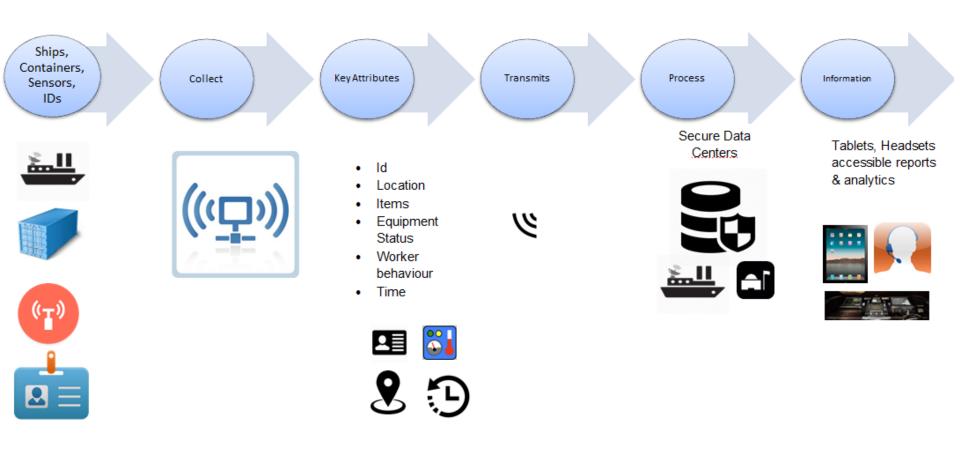
**Ship Top Issues** 

- On-Shore and Off-Shore Asset Visibility
- Engineering Reliability and Maintenance
- Ship Tracking and Sustainment
- Long Lead Time
- Repairs n Overhaul



# **IoT for Smart Ship**

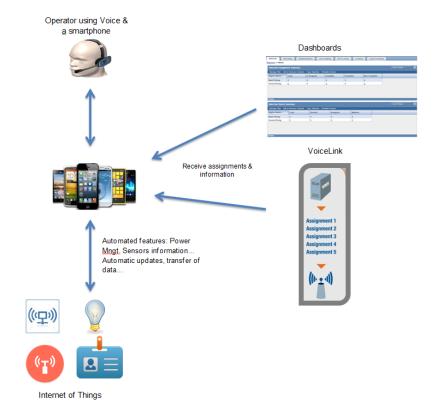
#### **Our Smart Ship Solution Process**



### **Software Integration for Smart Ship**

Our Smart Ship Solution integration of RFID, Voice, Data, MobApp,+

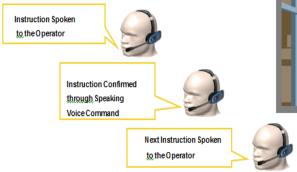
Automation	•Controlling equipments by automatic means (gas pump, tank) •Reduce human intervention&error
Diagnostics	Receive clear information on dashboards     Reports, analytics
Logistics	<ul> <li>Improve logistics with tracking devices, and route info of items &amp; ships</li> </ul>
Power Mgmt	•Control the power distribution inside the ship
Monitoring	•Vessel positions •Id tracker
Navigation	•Map updates •Facilitate navigations: recommandations, wheather forecast



## Voice + IoT, Enable Automation

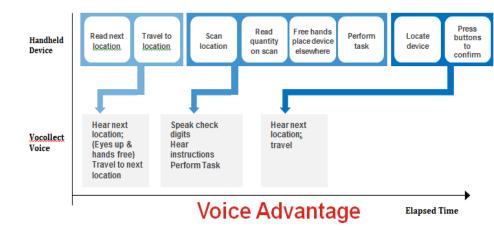
#### a. How does it work

- Assignment from WMS/ERP transmitted to voiceenabled platform via 802.11a/b/g WLAN
- Voice-enabled platform translates assignment data into audible commands
- User provides spoken responses to confirm actions
- Check-digit ensures accuracy
- > Translated back to data
- Transmitted from voice-enabled platform via 802.11a/b/g WLAN
- Host data sources updated using enterprise connector





#### Powered by Honeywell Voice link Technology



- 1. Engineering Diagnostics (repair or overhaul)
- 2. Breakdown scenario outline
- 3. FastTrack of asset on the on-board ship
- 4. Urgent demand description
- 5. Accurate recording of asset usage rate
- 6. Tracking "Return" of the assets

# 6. Conclusion

# Do Smart Research

Face the issues, embrace technology, Make our World Smarter



# Thank you

#### Acknowledgement: Google images and CASG at Australian Defence Force

UNSW @ ADFA

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